

# Breaking Down the WIC POS Receipt

Erin McBride, FNS

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# Session Objectives

Identifies the elements of a WIC purchase receipt to support benefit usage

Identifies what and where receipt data comes from

Use of receipts in vendor system certification

Use of receipts in Troubleshooting Problems





# WIC Receipts – An Evolution

- ▶ Early on – WIC receipts were modeled after TX/NM cash register integration requirements
  
- ▶ Today – WIC receipts vary from store to store
  - Depends on the Cash Register System
  - Lots of Customization for marketing and customer service reasons
  - Focus on Minimum Content rather than a specific format

# Purpose of Receipts

- ▶ Provides information about benefits and a record of purchase details
- ▶ Receipts can help if the WIC shopper has questions of:
  - Clerk
  - State agency Help Desk
  - Clinic or State staff

*“A store clerk can point to the receipt when a WIC Participant complains that items they thought were WIC eligible are denied.” WY WIC staff.*

# What elements and Why?

- ▶ Date & time
- ▶ WIC Vendor Location
- ▶ Card Number (PAN)
- ▶ Available Benefits
- ▶ Begin and End Date for Benefits
- ▶ Items Purchased
- ▶ Remaining Food Balance
- ▶ Helps look up details
- ▶ Troubleshoot/integrity
- ▶ Look up details if issues
- ▶ What can Mom buy?
- ▶ ID's when benefit expires
- ▶ Record of usage if questions arise
- ▶ For future purchases or checking if an error

What

Why



# Three main sources of Receipt Data

- ▶ Vendor
- ▶ EBT Card (smart card) or Processor (on-line)
- ▶ Authorized Product List (APL)



# Data Sources – Vendor

- ▶ Date & Time
- ▶ Location (exception is vendor ID)
- ▶ Terminal ID number
- ▶ Items purchased
- ▶ Discounts, if any
- ▶ Food item descriptions



# Data Sources – Card or Processor

- ▶ Card Number (PAN)
- ▶ Transaction trace number
- ▶ Begin and End Benefit Dates
- ▶ Benefit Quantity (also referred to as Unit/Unit of Measure)\*





# Data Sources – APL

- ▶ Benefit Quantity for each UPC/PLU sold
- ▶ Subcategory Description
- ▶ Benefit Unit Description
  - Doz or Dozen
  - Ctr or Ctnr
  - JBG or JarBag

# WIC Beginning Balance Receipt

Store Name / Address / City / State / Zip

\* WIC Beginning \*  
\* Balance Receipt \*  
\* For Period Starting 7/01/06 \*

07/01/2006 4:39 PM

PAN: \*\*\*\*\*9025\*\*\*

QTY	U/M	DESCRIPTION
9.00	gal	MILK &/OR BUTTERMILK
4.00	lb	CHEESE (AUTHORIZED)
4.00	dozen	EGGS-A OR AA LARGE/MED/SMALL
12.00	can	JUICE 46 FL OZ &/OR 12 OZ FRZ
72.00	ounce	CEREAL (AUTHORIZED)
1.00	lb	DRIED BEANS (SEALED PKG)
1.00	jar	PEANUT BUTTER 18 OZ
16.00	ounce	GERBER INF CEREAL W/O FRUIT
9.00	can	ENFAMIL LIPIL W/I PWD 12.9 OZ
4.00	can	EVAP MILK 12 OZ

\*\*\*\*\*

Benefits Expire at midnight on  
7/31/2006

\*\*\*\*\*

# WIC Redemption Receipt

\* WIC Benefit Redemption \*

07/01/2006 4:39 PM

PAN: \*\*\*\*\*9025\*\*\*



QTY	U/M	DESCRIPTION
2.00	gal	Parade Brand 2% Milk
1.00	lb	Parade Brand Cheddar Cheese
2.00	lb	Parade Brand Mild Cheddar Cheese
1.00	lb	Parade Brand Colby Jack Cheese
18.00	ounce	Kix Cereal
36.00	ounce	Wheaties
1.00	jar	Parade Brand Peanut Butter 18 OZ
8.00	ounce	Gerber Oatmeal Infant Cereal
2.00	can	ENFAMIL LIPIL W/I PWD 12.9 OZ



# Ending Balance Receipt

Store Name / Address / City / State / Zip

\* WIC Ending Balance \*  
\* Receipt \*  
\* For Period Starting 7/01/06 \*



07/01/2006 4:43 PM  
PAN: \*\*\*\*\*9025\*\*\*

QTY	U/M	DESCRIPTION
7.00	gal	MILK &/OR BUTTERMILK
3.00	lb	CHEESE (AUTHORIZED)
4.00	dozen	EGGS-A OR AA LARGE/MED/SMALL
12.00	can	JUICE 46 FL OZ &/OR 12 OZ FRZ
48.00	ounce	CEREAL (AUTHORIZED)
1.00	lb	DRIED BEANS (SEALED PKG)
0.00	jar	PEANUT BUTTER 18 OZ
8.00	ounce	GERBER INF CEREAL W/O FRUIT
7.00	can	ENFAMIL LIPIL W/I PWD 12.9 OZ
4.00	can	EVAP MILK 12 OZ



\*\*\*\*\*  
Benefits Expire at midnight on  
07/31/2006  
\*\*\*\*\*

# Sample Receipts from EBT Operating Rules

**WIC EBT BENEFIT REDEMPTION RECEIPT**  
Terminal: 007 Store: 9860  
Trans: 14 Operator: 1

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3.49 value FRUITS &/OR VEGETABLES  
1 BANANAS 1.00  
1 ORG ORANGES .99  
1 FROZEN OKRA 1.50

---

1 ctnr BABY FOOD FRUIT OR VEG  
1 GERBER CARROTS .47

---

6 ounce TUNA OR SALMON IN WTR 5  
1 CHK OF SEA TUNA \$ .79

---

1 item DRY BEANS 1 LB PKG  
1 REM PINTO BEANS \$ .59

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1 gal WHOLE MILK ONLY  
1 DAIRY WHOLE MILK \$ 2.69

---

**END OF WIC EBT REDEMPTION RECEIPT**

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**last 4 digits of PAN**

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**WIC EBT BENEFIT BALANCE RECEIPT**  
Date: 5/12/10 Time: 09:08  
PAN: \*\*\*\*\*0881\*\*\*  
BENEFITS EXPIRE 05/31/2010 AT MIDNIGHT

---

26.51 value FRUITS &/OR VEGETABLES  
63 lb BABY FOOD FRUIT OR VEG 4  
1 BREAD/TORTILLAS/RICE/OTRM  
113 can EVAP MILK LOWFAT/FATFREE  
24 ctnr RESOURCE 2.0 RTU 80Z  
39 ounce TUNA OR SALMON IN WTR 5 &  
2 item PEANUT BUTTER 1 LB PKG  
2 item DRY BEANS 1 LB PKG  
36 ounce CEREAL  
0 dozen EGGS-A OR AA LARGE/MED/SM  
4 qt WHOLE MILK ONLY QT  
4 MILK SKIM 1/2% 1% 2% QT  
3.5 gal WHOLE MILK ONLY  
4.5 gal MILK SKIM 1/2% 1% 2%

---

**END OF WIC BENEFITS RECEIPT**

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**benefits remaining**

**benefits redeemed including qty, unit and price**

---

**3346 HWY 6 SOUTH**  
281 980-1800

---

**combination of Terminal ID, store, trans, operator and date/time provide unique STAN**

---

**benefit expiration date**

---


**benefits available**

---

**local date and time**

---

**benefits remaining**



**Randalls**

**WIC EBT BENEFIT BALANCE RECEIPT**  
Date: 5/12/10 Time: 09:07  
PAN: \*\*\*\*\*0881\*\*\*  
BENEFITS EXPIRE 05/31/2010 AT MIDNIGHT

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30.00 value FRUITS &/OR VEGETABLES  
64 ctnr BABY FOOD FRUIT OR VEG 4  
2 lb BREAD/TORTILLAS/RICE/OTRM  
24 can EVAP MILK LOWFAT/FATFREE  
13 ctnr RESOURCE 2.0 RTU 80Z  
13 ounce TUNA OR SALMON IN WTR 5 &  
2 item PEANUT BUTTER 1 LB PKG  
2 item DRY BEANS 1 LB PKG  
36 ounce CEREAL  
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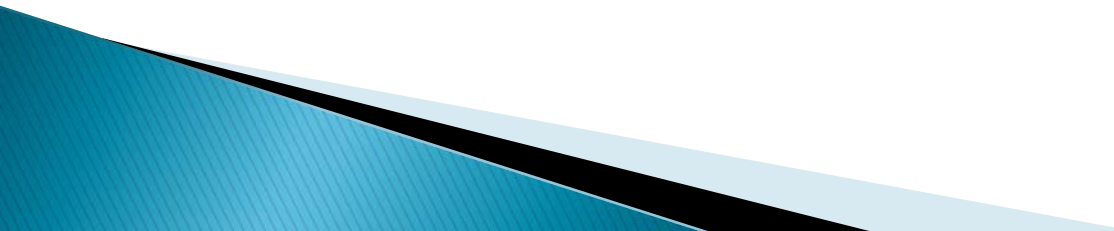
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BENEFITS EXPIRE

# Last Thoughts

- ▶ WIC Receipts are chock full of information used to track benefits and troubleshoot problems
  - ▶ Receipts are very limited in size and space
    - A State agency has choice on Subcat Description
    - Some infant formulas are a challenge to describe clearly for both store clerks and WIC participants
  - ▶ Receipts are a message medium with multiple purposes – a record of what happened
  - ▶ Trends – optional email or text is a State agency decision in the WIC EBT Operating Rules
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# Contact Information

- ▶ Erin McBride, FNS Technology Specialist
  - ▶ [Erin.McBride@fns.usda.gov](mailto:Erin.McBride@fns.usda.gov)
  - ▶ 703-305-2709
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