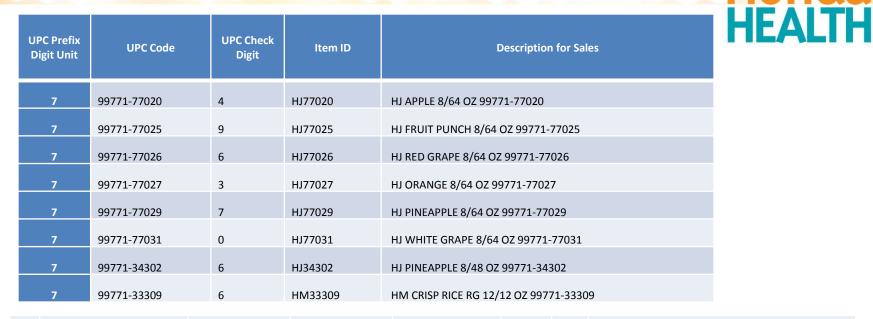




National WIC Association 2015 Technology and Program Integrity Conference

### **What Are These?**



ID	SBU	previousUPC	correctUPC	Brand	UNIT PRICIN G COUNT	UOM _ID	Item Description
476	отс	798716062206	798716160629	NESTLE	250	ML	NUTREN 1.5 COMP H/C VAN
298	CANNED VEGETABLES	413311242603	041331124263	GOYA	15	OZ	GOYA BLACKEYED PEA CAN
297	CANNED VEGETABLES	736393510016		GLORY FOODS	15	ΟZ	GLORY BLACKEYE PEAS/RICE
336	CANNED VEGETABLES	469000015807	046900001587	RANCH STYLE	15	ΟZ	RANCH BLACK BEANS
313	CANNED VEGETABLES	205021505406	020502150546	JCS	15	OZ	JCS GREEN PIGEON PEAS
312	CANNED VEGETABLES	205021504902	020502150492	JCS	15	OZ	JCS BUTTER BEANS
311	CANNED VEGETABLES	205021505008	020502150508	JAMAICN CTRY	15	OZ	JCS RED KIDNEY BEANS
310	CANNED VEGETABLES	205021505309	020502150539	JAMAICN CTRY	15	OZ	JCS DRIED GUNGO PEAS
309	CANNED VEGETABLES	756691020006	075669102006	IBERIA	15	OZ	IBERIA SML WHITE BEANS WS

### **What Next?**



INGREDIENTS: PEARS, ZUCCHINI, CORN, WATER, VITAMIN C (ASCORBIC ACID), CITRIC ACID.

INGREDIENTES: PERAS, CALABACÍN, MAÍZ, AGUA, VITAMINA C (ÁCIDO ASCÓRBICO), ÁCIDO CÍTRICO.

Gerber Products Company • Fremont, MI 49413, USA

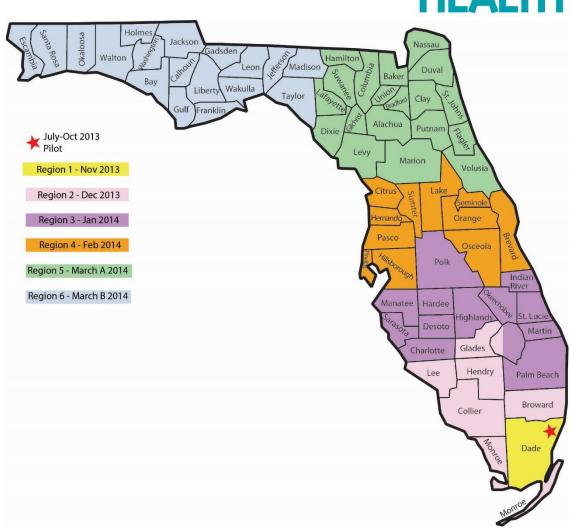
- Brand specific foods vs store brands
- Contact manufacturers
  - Food labels
  - Ingredients list
  - UPC code
    - Actual pictures vs tables or lists

Amount Per Servi	ng				
Calories 230	Ca	lories fron	1 Fat 40		
		% Dail	y Value*		
Total Fat 8g			12%		
Saturated Fat	1g		5%		
Trans Fat 0g					
Cholesterol 0	mg		0%		
Sodium 160mg	ı		7%		
<b>Total Carbohy</b>	ydrate 37	7g	12%		
Dietary Fiber	4g		16%		
Sugars 1g					
Protein 3g					
Vitamin A			10%		
Vitamin C			8%		
Calcium			20%		
Iron			45%		
* Percent Daily Value Your daily value may your calorie needs.	be higher or	lower depend	ding on		
Total Fat	Calories: Less than	2,000 65a	2,500 80a		
Sat Fat	Less than	20g	25g		
Cholesterol	Less than	300mg	300mg		
Sodium Total Carbohydrate	Less than	2,400mg 300g	2,400mg		
Dietary Fiber		25g	375g		

### Where To Start?!

Florida HEALTH

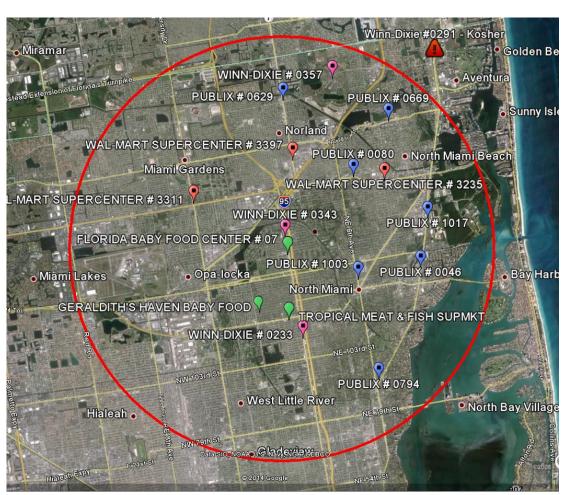
- Started with the Pilot area
- Worked up the state
- Stayed just ahead of Roll-Out



### **Pilot Area**



- About 22 stores
- Included 14 stores from 3 major chains
- The rest small & large independents
- 3 Above 50% WIC



### **Pilot Area Stores**



Vendor	Address	City	ST	7in	Longitudo	Latitude
vendor	Address	City	31	Zip	Longitude	Latitude
Bravo Supermarket # 7	10400 NW 7th Ave	Miami	FL	33150	-80.210022	25.870211
Florida Baby Food Center # 07	14252 NW 7th Ave	Miami	FL	33168	-80.211746	25.905178
Florida Food Depot Inc	13057 W Dixie Hwy	North Miami	FL	33161	-80.18232	25.895464
Presidente Supermarket # 21	18350 NW 7th Ave	Miami Gardens	FL	33169	-80.213303	25.943295
Publix # 0046	12850 Biscayne Blvd	North Miami	FL	33181	-80.162376	25.894377
Publix # 0080	850 N Miami Beach Blvd	North Miami Beach	FL	33162	-80.182961	25.928516
Publix # 0629	19955 NW 2nd Ave	North Miami Beach	FL	33169	-80.205559	25.957685
Publix # 0669	1700 NE Miami Gardens Dr	North Miami Beach	FL	33179	-80.166908	25.945808
Publix # 0794	9050 Biscayne Blvd	Miami Shores	FL	33138	-80.183899	25.858376
Publix # 1003	12855 NE 6th Ave	North Miami	FL	33161	-80.186485	25.893522
Publix # 1017	14641 Biscayne Blvd	North Miami	FL	33181	-80.157196	25.910688
Save-A-Lot Food Store # 24362	8890 NW 7th Ave	Miami	FL	33150	-80.209564	25.856981
Top Value	13931 NW 27th Ave	Opa-Locka	FL	33054	-80.243584	25.900482
Tropical Meat & Fish Supmkt	11800 NW 10th Ave	Miami	FL	33168	-80.214638	25.882877
Wal-Mart Supercenter # 3235	1425 NE 163Rd Street	North Miami Beach	FL	33162	-80.171494	25.92573
Wal-Mart Supercenter # 3311	19501 NW 27th Ave	Miami Gardens	FL	33056	-80.244499	25.926901
Wal-Mart Supercenter # 3397	17650 NW 2nd Ave	Miami Gardens	FL	33169	-80.205017	25.936913
Winn-Dixie # 0233	11030 NW 7th Ave	Miami	FL	33168	-80.210297	25.876104
Winn-Dixie # 0343	14900 NW 7th Ave	Miami	FL	33168	-80.211815	25.911148
Winn-Dixie # 0357	980 Ives Dairy Rd	Miami	FL	33179	-80.185829	25.962799

### **After Pilot: Phase I**







### **Roll-Out Plan**

Projected UPC Collection Plan For Statewide EBT Rollout

Phase	LA	County	# of stores need UPC Collection	Total Number of Stores
Pilot	13	Miami-Dade	22	22
1	13	Miami-Dade	97	210
2	6	Broward	44	166
		Collier	8	34
	36	Lee, Glades, Hendry	29	75
	44	Monroe	1	10
		Subtotal:	82	285
3	8	Charlotte	2	19
	14	DeSoto	4	6
	28	Highlands	5	13
	31	Indian River	1	13
	41	Manatee	4	32
	43	Martin	1	18
	47	Okeechobee	1	4
	50	Palm Beach	25	136
	53	Polk, Hardee	13	64
	56	St. Lucie	4	25
	58	Sarasota	1	40
		Subtotal:	61	370
4	5	Brevard	5	52
	9	Citrus	0	16
	27	Hernando	0	22
	29	Hillsborough	11	123
	35	Lake	1	28
	48	Orange	21	117
	49	Osceola	2	34
	51	Pasco	1	49
	52	Pinellas	11	106
	59	Seminole	5	46
		Subtotal:	57	593



### **Roll-Out Plan**



5	10	Clay	3	21
	16	Duval	8	86
	18	Flagler	1	10
	42	Marion	5	41
	45	Nassau, Baker	2	11
	54	Putnam	3	9
	55	St. Johns	0	18
	64	Volusia	2	53
	68	NCF (Alachua, Bradford, Columbia,		
		Dixie, Gilchrist, Hamilton, Lafayette,		
		Levy, Sumter, Suwanee, Union)	21	66
		Subtotal:	45	315

6	3	Bay, Gulf, Walton	13	39
	17	Escambia	12	30
	20	Gadsden	4	6
	32	Jackson, Holmes, Washington, Liberty,		
		Calhoun	13	18
	37	Leon	11	41
	46	Okaloosa	8	22
	57	Santa Rosa	5	16
		Subtotal:	66	172

### **Geocoded Roll-Out**





### **UPC Collection Team**



- For Florida, we found it best to have 1 team of 3 people:
  - Nutritionist able to make on-the-spot nutrition assessment of food item
  - Vendor Management expert familiar with store items, brand, demographics, history, etc.
  - FIS contract position available to answer/assist smaller stores that were not planning to integrate and would be using a Verifone VX520.

### **Away We Go!**







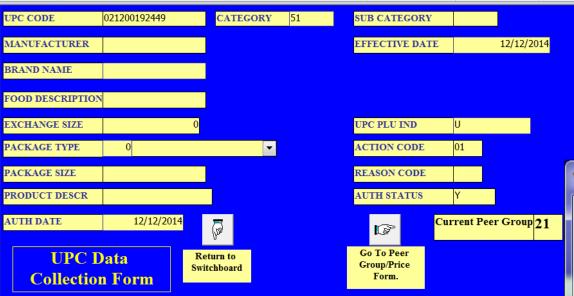




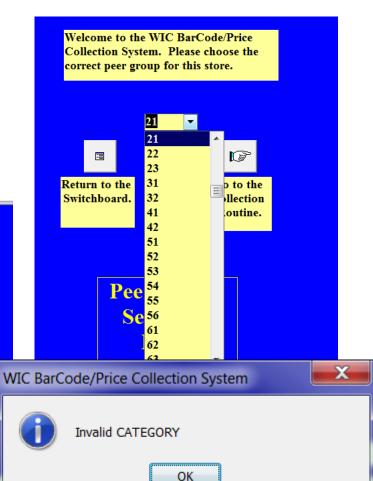
Or so we thought...

### Software



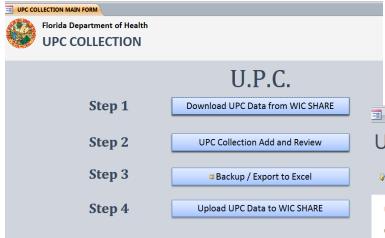




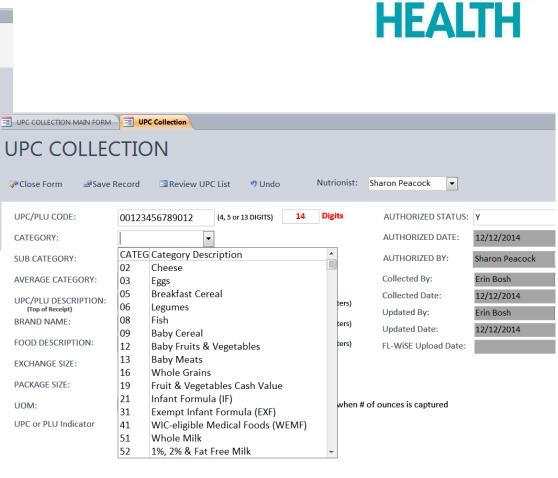


## Back To The Drawing Board





- Easier to Use
- Flexible for Updates/Changes
- Adaptable for other states with minor table changes
- Designed to use in the field, and upload data to network in Tallahassee through VPN



### **One More Upgrade!**



#### DeskSpaceAnyplace.com

Home / About Us / Research / Buyers Guides / Products & Order / Policies / Contact



#### **Grocery Cart Laptop Desk**

\$69.00 Material: Plastic ✓ Tote Bag, a \$30. value: FREE ✓ add to my cart

RECOMMENDED ACCESSORIES: Click here to view our list of important accessories for the Model 1200.

#### Order today via Secure server ..

No risk, 30-day 100% Satisfaction guarantee.

**Specifications:** Grocery Cart Laptop DeskSize: 14.0 inches wide x 12.0 inches deep x 1.5 inches thick. Desk adjusts in depth to fit the child seat area of all carts makes and models. Desk also holds all laptop computer sizes up to 17 inch displays. Included: A portable, adjustable desk with non-skid top and ventilation holes to help keep laptops cool, a strap w/buckle to secure desks to carts and a tote bag.

Optional accessories include: A laptop security strap to make extra sure laptops stay on desks, a swing-out mouse shelf and document holders.

Materials: Desk is made from tough ABS black plastic with textured top and non-rusting aluminum alloy. Non-skid surface is manufactured by 3M.

Weight: 3.0 lbs.

## Away We Go – For Real This Time!

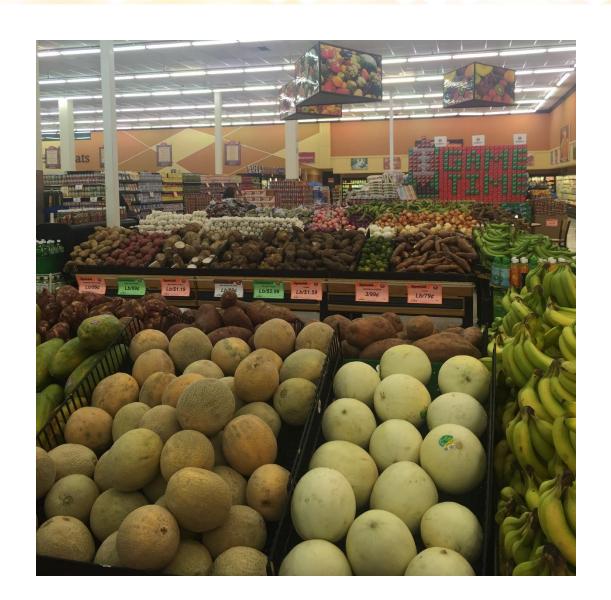


- Collected over 6,500 UPCs over 22 trips
- Average trip collection amount = 335



### South Florida Produce





# Time To Upgrade Again







### **MOTOROLA DS4208**

GENERAL PURPOSE HANDHELD 2D IMAGER





### **Actual Cost Per UPC**



Travel Dates	County	Employee	Total for Trips	Total UPCs Downloaded	UPC Cost Per Trip
3/17-21/14	Destin Area	Erin, Sharon, Kendrick	\$2,780.75	246	11.30
3/9-14/14	Pensacola Area	Erin, Sharon, Kendrick	\$2,728.23	769	3.55
2/9-14/14	Jacksonville Area	Erin, Sharon, Kendrick	\$2,592.65	299	8.67
12/1-6/13	Orlando Area	Erin, Sharon, Kendrick	\$2,234.27	104	21.48
*11/17-22/13	Orlando Area	Erin, Sharon, Kendrick	\$4,377.20	32	136.79
11/7-8/13	NCF	Erin, Sharon, Kendrick	\$860.05	63	13.65
10/7-10/13	Duval	Erin, Sharon, Kendrick	\$1,543.19	496	3.11
9/23-28/13	Hillsborough	Erin, Sharon, Kendrick	\$2,570.68	168	15.30
9/15-20/13	Pinellas	Erin, Sharon, Kendrick	\$2,651.56	269	9.86
8/25-30/13	Palm Beach	Erin, Sharon, Kendrick	\$4,401.54	67	65.69
8/11-17/13	Palm Beach	Erin, Sharon, Kendrick	\$4,603.09	289	15.93
07/29-08/02/13	Lee	Erin, Sharon, Kendrick	\$4,227.41	134	31.55

### **Actual Cost Per UPC**



Travel Dates	County	Employee	Total for Trips	Total UPCs Downloaded	UPC Cost Per Trip
07/07-13/13	Lee	Erin, Sharon, Kendrick	\$4,705.32	463	10.16
06/23-07/03/13	Dade	Erin, Sharon, Kendrick	\$8,368.17	87	96.19
06/2-8/13	Dade	Erin, Sharon, Kendrick	\$4,947.10	404	12.25
05/19-24/13	Dade	Erin, Sharon, Kendrick	\$4,407.66	115	38.33
5/6-11/13	Dade	Erin, Sharon, Kendrick	\$4,464.71	153	29.18
4/21-27/13	Dade	Erin, Sharon, Kendrick	\$5,067.41	309	16.40
4/7-13/13	Dade	Erin, Sharon, Kendrick	\$4,709.96	236	19.96
3/18-29/13	Dade	Erin, Sharon, Kendrick	\$7,782.82	625	12.45
3/4-8/13	Dade	Erin, Sharon, Kendrick	\$2,978.45	831	3.58
Collected in Tallahas	see prior to 3/4/13	Erin, Sharon, Kendrick	ø	1212	12.12
		Totals	\$83,002.22	7,371	11.26

Total UPCs Uploaded: 12,756 (includes: approved, not approved, and future APLs)

UPCs Uploaded on Trips: 6,537



### The Value

- Brands and foods that met our nutrition criteria we never would have known about.
- The chance to get to stores in some remote areas.
- Ability to meet and explain, in person, to stores about the new WIC EBT process, and their opportunity to ask questions.
- The confidence they had in calling "the person" they met instead of "the name" they've seen with future questions or problems.



## Examples of Items that can NOT go into your Approved Product List (APL):

- Store packed
  - Fruit bowls or packages
  - Dry beans
  - Rice
  - Anything packaged and sold by weight



### How Could We Have Guessed?

- The IMPORTANCE of heavy, weather-proof gloves if authorizing frozen fruits and/or vegetables.
- Even in July in South Florida, it's FREEZING
  in the refrigerated sections of grocery stores!
  Be prepared! Have jackets, sweatshirts,
  warm and comfortable shoes.
- Standing for 8 10 hours each day
- Physically demanding



### **Overview**

- Important to bring examples of receipts, any educational materials to help explain to vendors the changes about to occur.
- They very much appreciated the receipt examples and card design, to help explain to their staff.
- It also helped them to understand that this was real, and was more than just a concept. We had a "go live"date, and had visual proof of upcoming changes.
- Bring Vendor Compliance Review Forms, Minimum Inventory Requirements, Food Pamphlets, etc.



### <u>Overview</u>

- It was invaluable to have the 3<sup>rd</sup> person on the team
  - Nutritionist busy reading label
  - 2<sup>nd</sup> person focused on typing information in computer
  - 3<sup>rd</sup> person able to hold and scan product, but also able to split attention to surroundings
- When in bad areas, security was paramount.



Questions?



### **Contact Info:**

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Florida Department of Health

Florida WIC Program

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