

USDA Update

September 17, 2013

EMPOWERING MINDS FOR A BETTER FUTURE



NWA Technology and Program Integrity Conference
D a l l a s T e x a s ★ S e p t e m b e r 1 7 - 2 0

The WIC Papers

**ALABAMA DEPARTMENT OF PUBLIC HEALTH
WIC PROGRAM FOOD VOUCHER**

Agency _____
Ge _____

SOUTH CAROLINA DEPARTMENT OF HEALTH AND ENVIRONMENTAL CONTROL

**GEORGIA WIC PROGRAM
DEPARTMENT OF HUMAN RESOURCES**

KENTUCKY WIC PROGRAM

PARTICIPANT'S NAME _____
PARTICIPANT'S WIC ID NUMBER _____
SITE NO. _____

PARTICIPANTS NAME _____
WIC ID NO. _____
VALID ON DURING MONTH OF _____

STATE OF NORTH CAROLINA WIC PROGRAM

WIC PROGRAM STATE OF TENNESSEE

**FIFTEEN (15) 13-OZ CANS CONCENTRATED MILK-BASED IRON-FORTIFIED FORMULA
END OF LIST.....VOID IF ALTERED XXXXX**

PAY TO THE AUTHORIZED WIC VENDOR START HERE

**NON-TRANSFERABLE
NOT VALID UNLESS WRITTEN AMOUNT OF**

VOUCHER VALID FOR ONLY ONE FOOD PACKAGE AS INDICATED

| | |
|-------------------------------------|--|
| Whole Milk (1 quart) | |
| Whole Milk (1/2 quart) | |
| STERILIZED MILK | |
| NESTLE DRY MILK | |
| APPROVED CHEESE | |
| GRADE "A" LARGE EGGS | |
| FRUIT JUICE (or frozen equivalents) | |
| WIC APPROVED CEREAL | |
| INFANT CEREAL | |
| FRUIT JUICE | |
| STERILIZED FORMULA | |

WIC PROGRAM STATE OF _____

AGENCY/SITE _____ WIC ID NO _____

**STATE OF FLORIDA DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
WIC PROGRAM**

**FOR THESE ITEMS ONLY
FORMULA #15 13-OZ OR
(CONCENTRATED EVAPORATED)
SOY 150MIL PROTEIN
OR NURSERY*****

NON TRANS NOT VALID UNLESS WRITTEN AMOUNT OF

NOT RESPONSIBLE FOR THIS SEAL

SEPRO



Willene Smith
Ga.

Fred Good
Ill.

John Ferraro
Fl

John O'Neil
S.C.

Cathleen Stabek
NC

Jinda Yates
SERD

Fran Thompson
KY.

Mark C. Harland
TN.



Ascel's Quentin Compton



THE WIC FILES

CASE STUDIES OF VENDOR AUDITS AND INVESTIGATIONS IN THE WIC PROGRAM

Produced by the
Vendor Managers of the Southeast Region
in cooperation with the
Florida WIC Program
June 1991

WIC Vendor Management



ROUNDUP
'95

JUNE 11-14, 1995
RED LION INN · AUSTIN, TEXAS

SPONSORED BY THE NATIONAL ASSOCIATION OF WIC DIRECTORS
TRAINING INSTITUTE IN COOPERATION WITH THE UNITED STATES
DEPARTMENT OF AGRICULTURE

Program Integrity

WIC Policy and Program Integrity Update

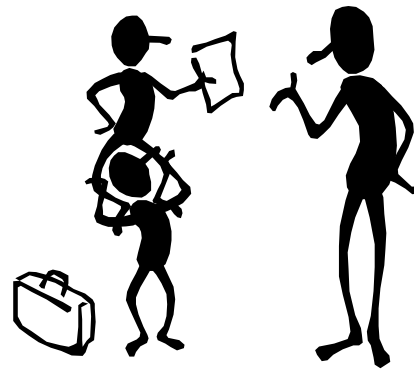
Donna Hines
Chief, Policy Branch

Donna.Hines@fns.usda.gov

703-305-2714

Program Integrity = Partnership

- Requires an active partnership



- Encompasses every aspect of WIC Program operation.



Program Integrity – Outside Encouragement

- GAO Review of WIC Income Eligibility Determination – February 2013



- OIG Vendor Audit – March 2013

VENDOR INTEGRITY MEs

- Targeted Vendor Management Reviews
 - All geographic State Agencies using retail food delivery model
 - Complete visits by end of FY 2014
 - Establish a baseline
 - Identify successful practices/strategies



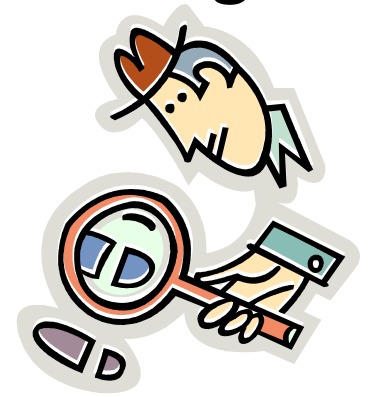
VENDOR INTEGRITY MEs

State agencies are obviously
committed to excellence



VENDOR INTEGRITY MEs

- Trends so far
 - Consistent application of selection criteria
 - Content/documentation of vendor training
 - Effective peer grouping and competitive price criteria
 - Assessment/identification and monitoring of A50 and high-risk vendors
 - Conflict of interest issues



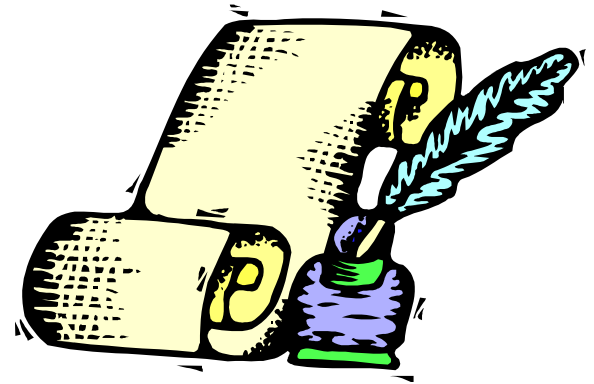
PROGRAM INTEGRITY – Additional Efforts

- Letters to CEOs of Amazon, Craigslist, eBAY, and Facebook
- Better communication/information sharing with SNAP on vendor DQs
- Income Eligibility Guidance
- Research



Income Eligibility Guidance

- WIC Policy Memorandum 2013-3 - provides clarification regarding the income eligibility determination and documentation requirements necessary for WIC certification.



Vendor Studies

- Several Studies related to WIC Vendor Management:
 - Quick Turnaround on Successful Vendor Management Practices
 - WIC Vendor Management Study
 - Indicators of High Risk WIC Vendors
 - Peer Groups and Competitive Prices



Policy Revision Project

Progress:

- **Review:** Complete (05/2012)
- **Revise:** Currently consolidating and revising outdated policies
- **Re-Issue:** Underway; revised policy will be posted to the WIC website – Handbooks!
- **Reinforce:** Topic-specific webinars to address questions/concerns



NWA Program Integrity and Technology Conference September 17, 2013

WIC Technology and EBT Update
Jerilyn Malliet
Chief, State Technology Branch

Jerilyn.Malliet@fns.usda.gov

703-305-2710

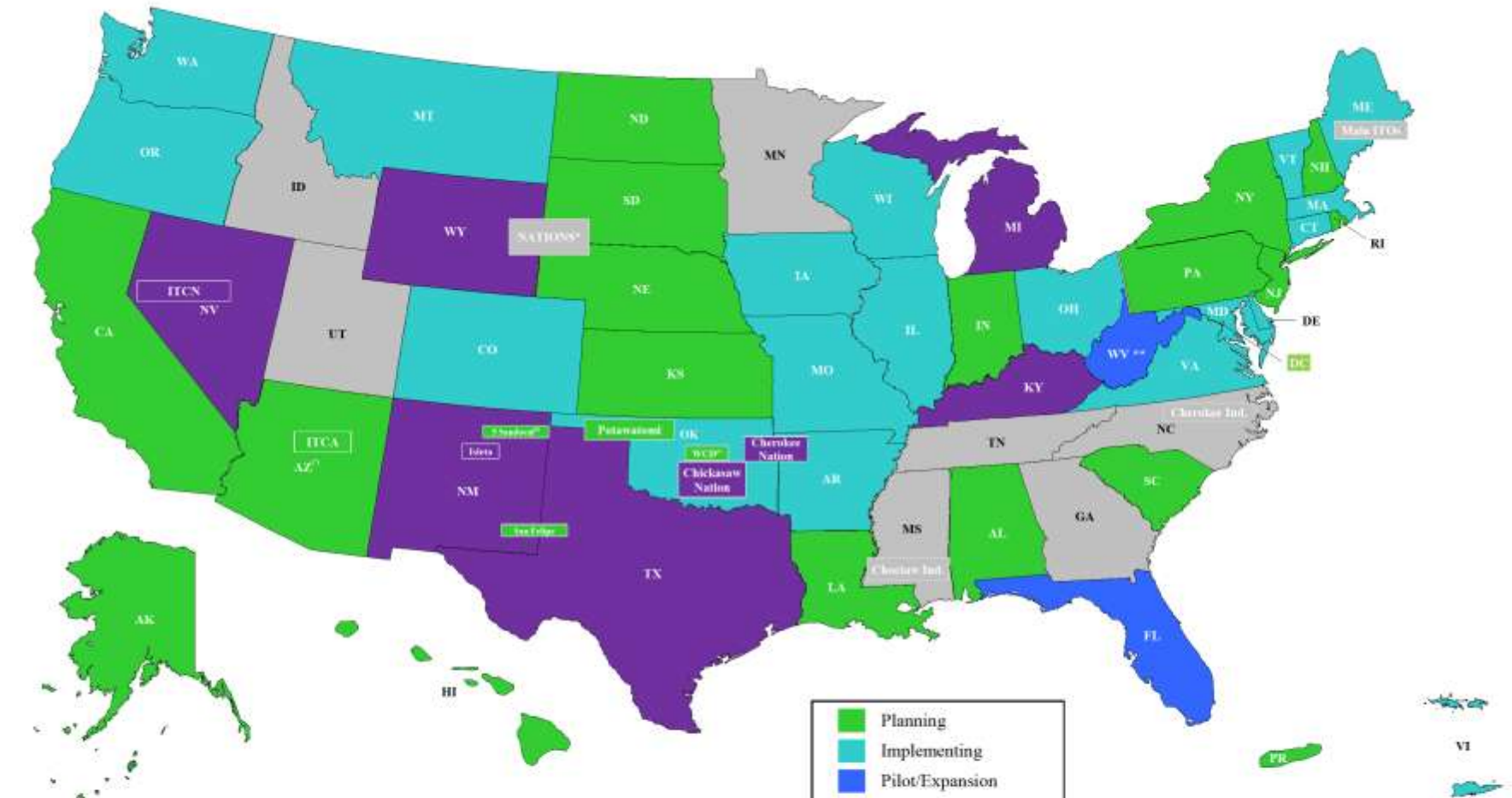
MIS Update - SAM

- **SPIRIT SAM**
 - Strategic pause lifted in Fall of 2012
 - Maine now Statewide with SPIRIT
 - Alaska has continued SPIRIT implementation
 - Mississippi and Potawatomi Nation are implementing
 - States can consider SPIRIT in AA and transfer
 - Multiple SPIRIT States have EBT Projects in planning/implementation (online and offline)
- **MPSC**
 - Colorado, Utah and Wyoming are statewide
 - Developing their User Group and Governance
 - States can consider MPSC in AA and transfer
- **Crossroads SAM**
 - States in
 - All States **scheduled** for production by June 18, 2014
 - States CANNOT consider Crossroads in AA until deemed viable.

MIS – Other Activity

- **Transferring WIC MIS (Other than SAM)**
 - Implementation phase
- **MIS Planning**
- **Joint projects: MIS & EBT**
- **Collaboration Projects: Multi-state projects (Other than SAM)**

WIC EBT Activity - September 2013



**Active EBT State Agency partners not identified on map*

| | |
|--------------------|--|
| WCD (lead): | Muscogee Creek Nation, Otoe-Missouria, Inter-Tribal Council (ITC) of Oklahoma, Osage Nation, Choctaw Nation (Potawatoemi Nation - NEW) |
| 5 Sandoval (lead): | ACL, Zuni, 8 Northern |
| Arizona (lead): | American Samoa, Mariana Islands, Guam, Navajo Nation |
| ITCA | Inter-Tribal Council of Arizona |
| NATIONS | Eastern Shoshone, Northern Arapaho - WY, Ute Mountain - CO, Winnebago, Omaha, Santee Sioux - NE, Cheyenne River, Rosebud - SD, Standing Rock, Three Affiliated Tribes - ND |
| Maine ITOS | Indian Township and Pleasant Point will begin Planning with the assistance of the State of Maine in 2015 |

**** WV will be using EBT with Crossroads**

New EBT Report

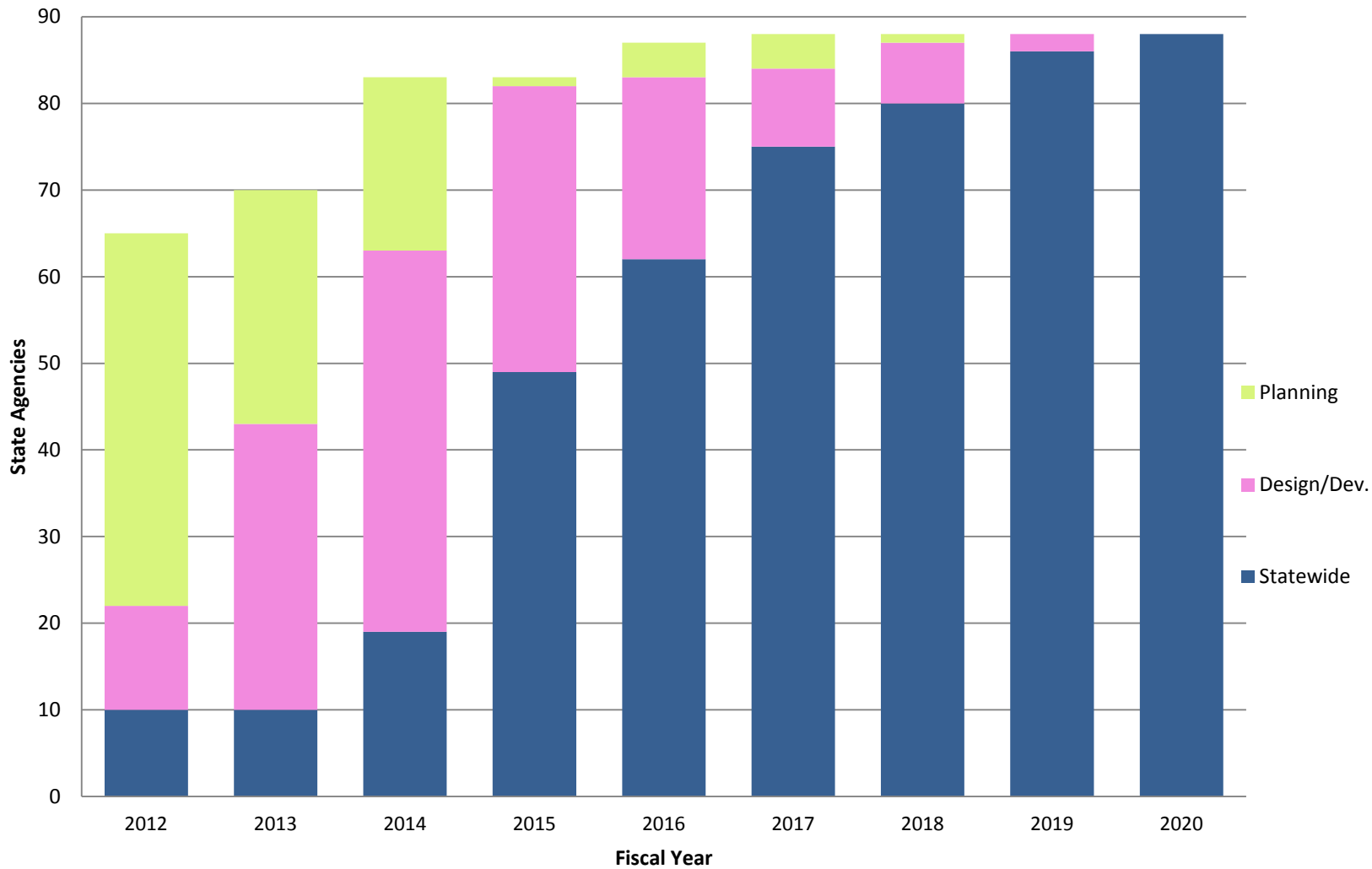
- <http://www.fns.usda.gov/wic/EBT/activities.htm>

WIC State Agency EBT Detail Status Report Last Updated: 8/12/15

| Key | | Status Totals | | | | |
|-----------|--|-----------------|-----------------|----------------------------|-------------------------------|--------------------------|
| Statewide | | No EBT Activity | | | | 25 |
| * | Planning a joint project with other State agencies | Planning | | | | 34 |
| ** | Indian Tribal Organization | Implementing | | | | 21 |
| | | Statewide | | | | 10 |
| | | Total | | | | 90 |
| Region | State Agency | Status | Technology Type | Estimated Pilot Start Date | Estimated Roll-out Start Date | Estimated Statewide Date |
| NERO | Connecticut | Implementing | Online | 1/1/2015 | 4/1/2015 | 12/31/2015 |
| | Indian Township Passamaquoddy Reservation, ME | No EBT Activity | | | | |
| | Maine | Implementing | Online | 7/1/2014 | 1/9/2015 | 2/1/2015 |
| | Massachusetts | Implementing | Online | 7/1/2014 | 10/1/2014 | 3/1/2015 |
| | New Hampshire* | Planning | | | | |
| | New York | Planning | | | | |
| | Pleasant Point Passamaquoddy Reservation, ME | No EBT Activity | | | | |
| | Rhode Island | Planning | | | | |
| | Seneca Nation, NY | No EBT Activity | | | | |
| | Vermont | Implementing | Online | 8/1/2015 | 10/1/2015 | 3/1/2016 |
| MARO | Delaware | Implementing | Online | 7/1/2014 | 2/1/2015 | 8/1/2015 |
| | District of Columbia | Planning | | | | |
| | Maryland* | Implementing | Online | 2/1/2015 | 5/7/2015 | 8/1/2015 |
| | New Jersey | Planning | | | | |
| | Pennsylvania | Planning | | | | |
| | Puerto Rico | Planning | | | | |
| | Virgin Islands* | Implementing | Online | 10/1/2015 | 1/1/2016 | 3/1/2016 |
| | Virginia - Revised Pilot date is pending | Implementing | Online | 1/13/2014 | 7/1/2014 | 7/1/2014 |
| | West Virginia - STORC System (Current MIS) | Implementing | Online | 3/29/2013 | 8/26/2013 | 7/1/2014 |
| SERO | Alabama | Planning | | | | |
| | Cherokee Indians, Eastern Band of, NC | No EBT Activity | | | | |
| | Choctaw Indians, Mississippi Band of, MS | No EBT Activity | | | | |
| | Florida | Implementing | Online | 7/1/2013 | 10/22/2013 | 7/1/2014 |
| | Georgia | No EBT Activity | | | | |
| | Kentucky | Statewide | Online | | | |
| | Mississippi | No EBT Activity | | | | |
| | North Carolina | No EBT Activity | | | | |

EBT Implementation OUTLOOK

FY 2012 - FY 2020



EBT Efforts

- All SA's EBT by 2020
 - Regulations/policies
 - Monitor implementation plans for each SA
 - Proposed EBT Rule – Comment Analysis
- Continue to support and modify technical guidance as necessary. (Session: 9/17 at 2:00 p.m.)
- Explore expansion strategies & streamlining possibilities (Session: 9/17 at 3:30 p.m.)

Technology Support Efforts

- FNS contracted efforts
 - Crossroads Code Assessment (IV&V)
 - MPSC PMO Development
 - www.WICTechnologyPartners.com
 - SPIRIT EBT Program Management
 - Technical documents updates/revisions (WUMEI, OR, TIG and X9)
- **Possible** 'other' contracted efforts
 - EBT Technical Support
 - Crossroads Governance and User Group support

What else?

- I think I covered it all
 - State Technology Branch, am I missing anything?
-
- OH YEAH.....

WIC Technology Funding

- Great news!
 - 2013 Infrastructure and Technology grants
 - Obligate by September 30, 2013
 - Assessing additional funding requests



- Funding Picture:
 - EBT Projects: Funded 10 implementation projects – 3 joint (MIS/EBT) Projects
 - MIS SAM: Funded 3 SAM transfers; 2 SAM UG
 - MIS: Partially funded two non-SAM transfers

- SY2013 Money
 - We will post on FNS Website:
<http://www.fns.usda.gov/wic/EBT/funding.htm>

Questions?

Visit our website

www.fns.usda.gov/wic/EBT

