

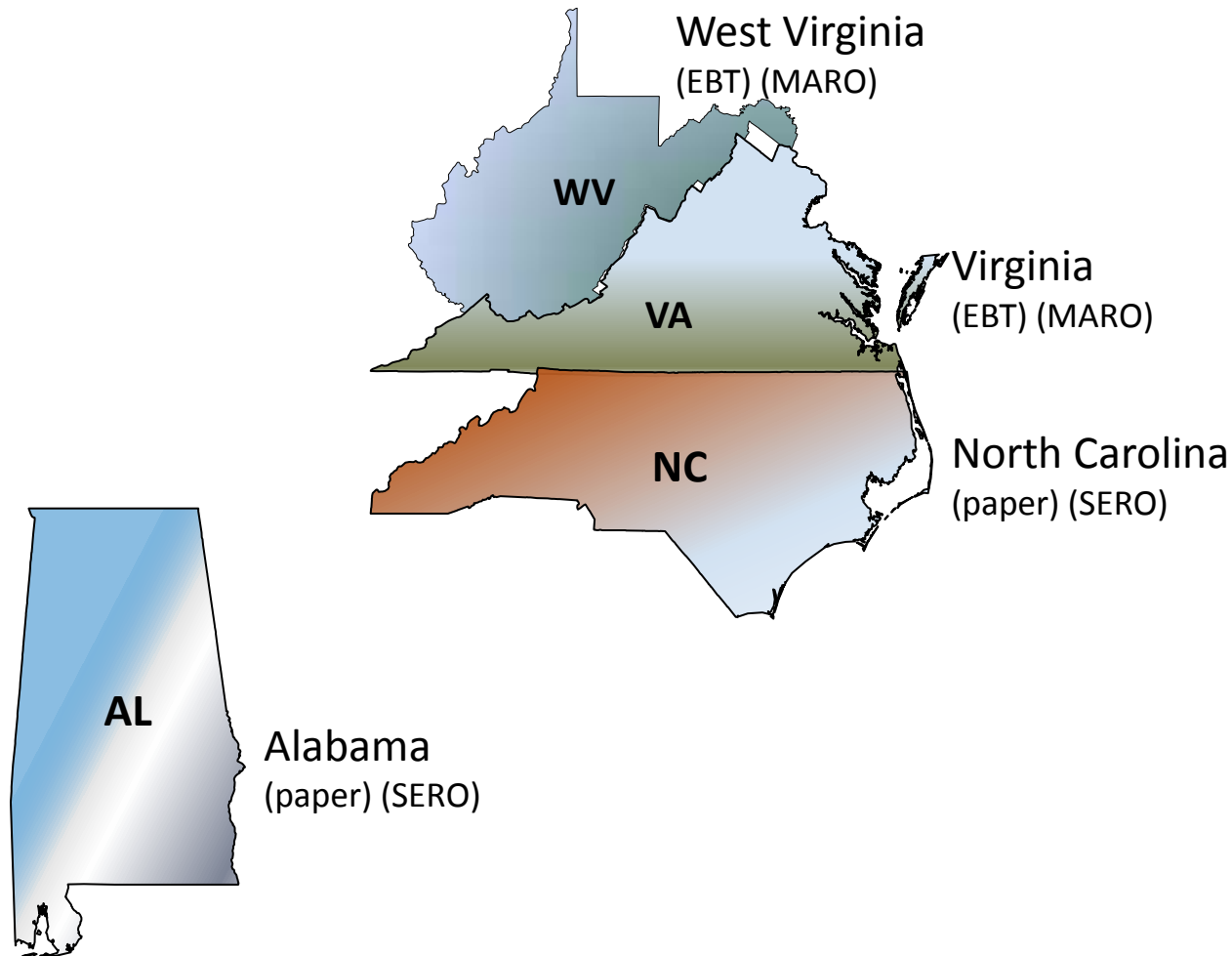
Crossroads

State Agency Model Project

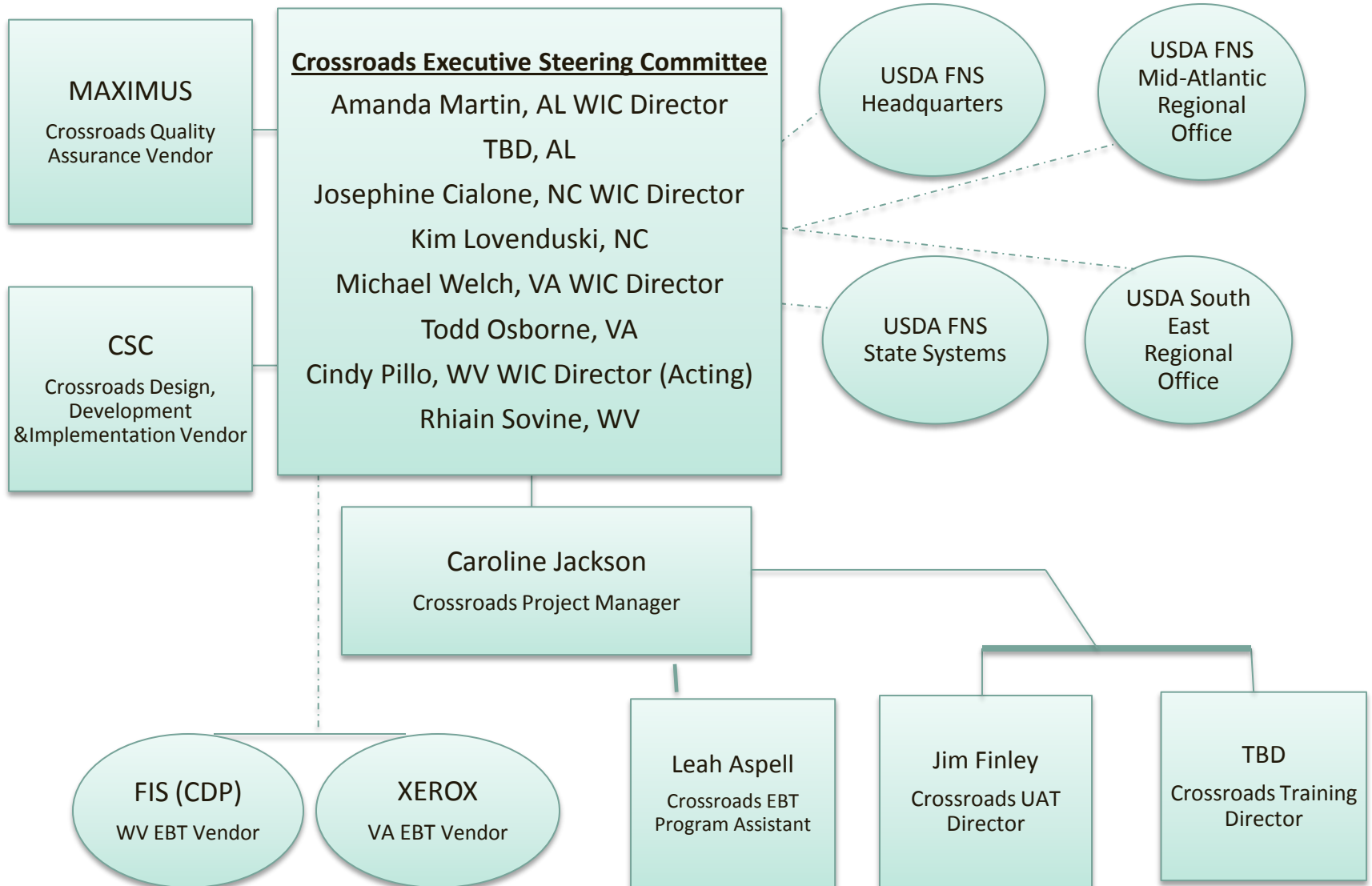


Crossroads States

Four states with diverse requirements applied to be a State Agency Model Project



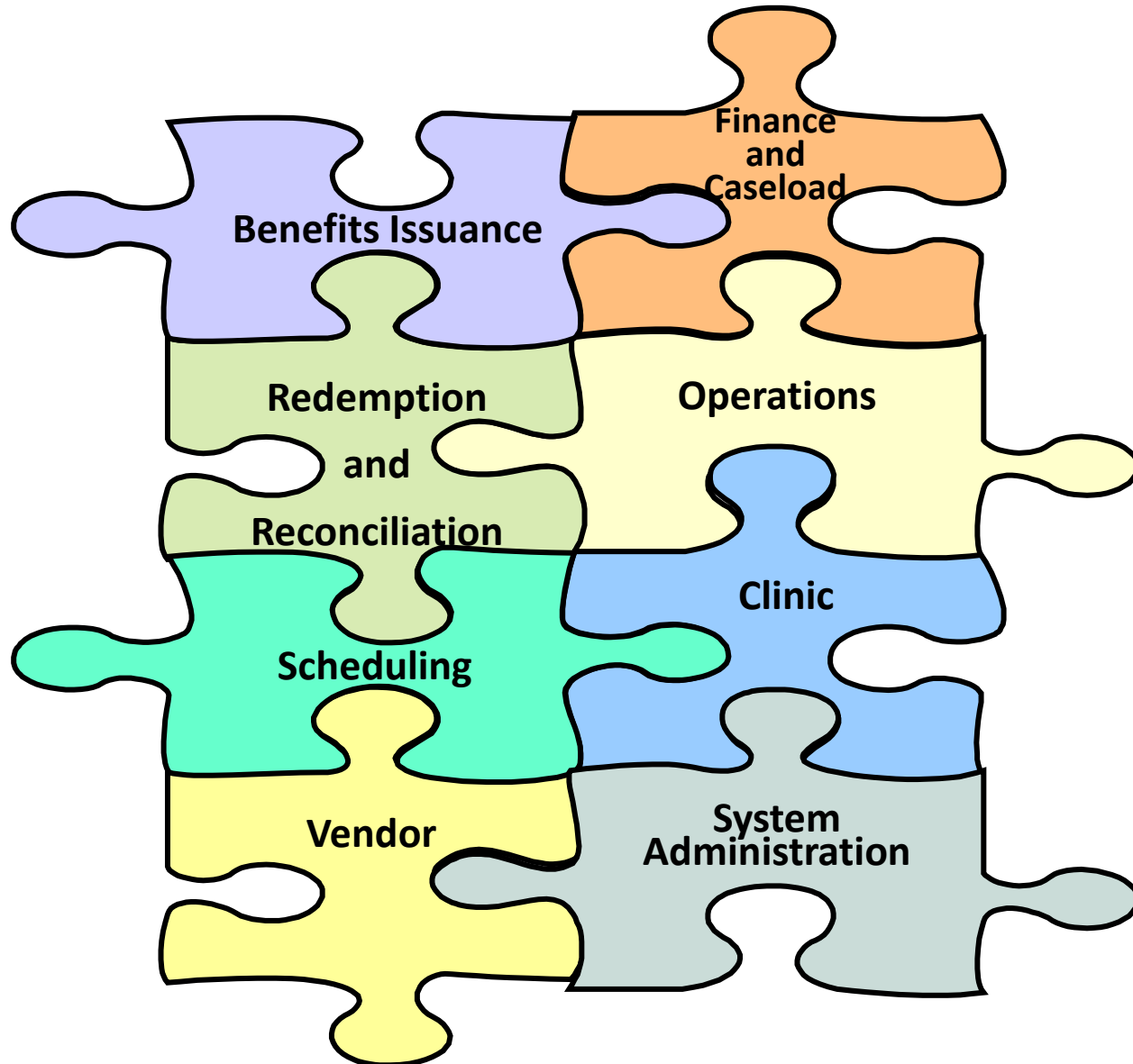
Crossroads Organizational Structure



High Level System Features

- Family Centric
- Benefits Issuance (Paper or EBT)
- Highly Customizable and Configurable
- Internet Portals (Participant and Vendor)
- Disconnected Solution
- Electronic Interfaces to 3rd Party Systems
- Microsoft .NET 4 Technology (SQL Database)
- Clinic Workflow Dashboard

Crossroads Modules



Crossroads Dashboard

http://covtesces-web14/UAT/crossroads.clinic.view.xbap - Windows Internet Explorer provided by VA IT Infrastructure Partnership

http://covtesces-web14/UAT/crossroads.clinic.view.xbap

Convert Select

Favorites Free Hotmail Virginia Department of He... Web Slice Gallery Home

Top Five New Champions... http://covtesces-web1...

WIC **Virginia Crossroads** Home **TODD OSBORNE** Logout

Home Family Services Scheduling Vendor Operations Finance Administration Help

Family Services

- Add a New Family
- Clinic Family Workflow Dashboard
- Family Search
- Income Screening Calculator

Scheduling

- Maintain Appointment Types
- Clinic Search
- Wait List
- Pending List

Caseload Management

- Caseload Allocation
- Monitor Caseload
- Manage Eligibility Data

Food Maintenance

- Manage Food Subcategory
- Search EBT Transactions by Clinic
- Search EBT Transactions by Vendor
- Generate Manual Food Instruments
- Match Pending Manual FI
- Delayed Signatures for FI Issuance
- Food Instrument Investigation Tool

Vendor Services

- Vendor Price Survey Search
- New Application
- Vendor Search
- Vendor Peer Group (Re)evaluation

Operations Management

- State Family Workflow Dashboard
- Maintain Customer Service Issue
- Search Product Inventory
- Maintain Local Agencies
- Maintain Clinics

Financial Management

- Manage Month End/Year End Closing B...
- Manage Year End Closing Other Funds
- Monitor Bank Draw Down Funds
- Perform a Spend Forward
- Perform Back Spend
- View Fund Conversion
- New Fund Conversion

FI Redemption

- Manage Background Processes

News

- VA WIC Policy and Procedure Manual
- Virginia Policy and Procedure Manual

Task Stats

Critical Tasks	3
High Priority Tasks	5727
Low Priority Tasks	75

Show All Tasks

Batch Process Status ✖

Online Version 0.68.269.16956 | 80000

840A - FREDERICK/WINCESTER HEALTH DEPARTMENT

TAB 100%

Local intranet | Protected Mode: Off

Family Centric: Certification

The screenshot shows a web browser window displaying the Virginia Crossroads Certification Summary page. The browser address bar shows the URL: <http://covtesces-web14/UAT/crossroads.clinic.view.xbap>. The page header includes the WIC logo and the text "Virginia Crossroads". The navigation menu contains: Home, Family Services, Scheduling, Vendor, Operations, Finance, Administration, Help, and Logout. The user is identified as BABU MAGESWARI.

CHRISTY Family
Family ID: F19400000212
650 RIVERSIDE DRIVE
RICHMOND, VA 23219

OLIVER CHRISTY
Participant ID: VA1940000404
Age: 3 months
WIC Category: Infant

CHRISTY Family
SAMANTHA OLIVER

Certification Summary

- Demographics Information**
 - Ethnicity: Hispanic
 - Race: (White, Native Hawaiian or Pacific Islander)
- Voter Registration**
 - Registered
- Family Assessment Summary**
 - Does anyone smoke inside your house? Yes
- Income Summary**
 - Family Eligibility: Yes
 - Individual Adjunct Eligibility: No
 - Total Income: \$3,750.00 (Monthly)
 - Family Size: 5
- Risk Summary**
 - 103 Underweight or At Risk of Underweight
 - 121 Short Stature or At Risk of Short Stature
 - 135 Inadequate Growth
 - 904 Environmental Tobacco Smoke Exposure
- Health Summary**
 - Birth Length: 21.000 cm
 - Birth Weight: 3 kg
 - Birth Date: 5/21/2013
- Anthropometric Summary**
 - Height: 29.000 cm
 - Weight: 5 kg
 - % Wt/Lt: 0
- BioChemical Summary**
- Dietary Summary**
- Eco Social Summary**
- Residence Proof**
 - VA DRIVER'S LICENSE/PHOTO ID
- Identification Proof**
 - CRIB CARD (FOR NEWBORNS)
- Income Proof**
 - Yes
- Certification Signature Summary**
 - Rights & Responsibilities signed : Yes
 - Affidavit for Identity signed : No
 - Affidavit for Income signed : No
 - Affidavit for Residency signed : No
 - Release of Information signed : No

Certification Details

Start Date 9/4/2013	End Date 5/20/2014
Priority 1	High Risk <input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/>

Certification History Total Items: 0

Buttons: Certify, Cancel

Footer: Online | Version 0.67.265.16846 | 10014 | SKIPUAT001 - TEST CLINIC001 | TAB | 100%

Benefit Eligibility

The screenshot shows a web browser window displaying the 'Virginia Crossroads' WIC system. The page title is 'Certification Summary' for 'TEST USER'. The main content area is divided into several sections:

- Participant Family:** Family ID: F1940000217, 450 RIVERSIDE DR, RICHMOND, VA 23219. Includes icons for 'TEST' and 'INFANT'.
- TEST PARTICIPANT:** Participant ID: VA1940000411, Age: 22 years and 1 month, WIC Category: Breastfeeding Woman.
- Certification Details:** Start Date: 9/10/2013, End Date: 7/20/2014, Priority: 1, High Risk: No.
- Certification History:** A table with 5 columns: Start Date, End Date, Priority, WIC Category, and High Risk. It shows one record for the period 9/10/2013 to 7/20/2014 with a priority of 1, WIC Category of Breastfeeding, and High Risk status of No.
- Selected Row Details:** A section for further details on the selected certification record.

At the bottom of the page, there are buttons for 'Terminate Certification', 'Next Certification Due Notice', and 'Cancel'. The footer includes 'Online | Version 0.68.269.16956 | 10014', 'SKIPUAT001 - TEST CLINIC001', and 'TAB'.

Benefit Issuance

http://covtesces-web14/UAT/crossroads.clinic.view.xbap covtesces-web14

File Edit View Go to Favorites Help

Page Safety Tools

WIC Virginia Crossroads Food Instrument List TEST USER Logout

Home Family Services Scheduling Vendor Operations Finance Administration Help

Quick Links

- New Family**
- Family Search**
- Certification**
 - Family Demographics
 - Family Assessment
 - Participant Demographics
 - Income Information
 - Health Information
 - Anthro / Lab
 - Eco-Social Assessment
 - Dietary & Health
 - Assigned Risk Factors
 - Certification Signature
 - Certification Summary
 - Issue EBT Card
 - Family Alerts
 - Notes
 - Scanned Documents
- Care Plan**
- Issue Benefits**
 - Prescribe Food
 - Issue Food Instruments
 - Issue FM Food Instruments
 - Food Instrument List
 - Replace Current Benefits
 - Return Formula
- Journal of Transactions**
 - EBT Activity History
- Subsequent Certification**
- Scheduling System**
 - Family Appointments
 - Quick Appointments
 - Clinic Master Calendar

PARTICIPANT Family

Family ID: F1940000217
450 RIVERSIDE DR
RICHMOND, VA 23219

TEST

INFANT

TEST PARTICIPANT

Participant ID: VA1940000411
Age: 22 years and 1 month
WIC Category: Breastfeeding Woman

Search Criteria

Exact **From Date** **To Date**

Range

Issue Date

Family Food Instruments Total Items: 3

<input type="checkbox"/>	Serial #	First Date to Spend	Last Date to Spend	Status	Issue Date	Print Date	Voided Date	Void Reason
<input type="checkbox"/>	1717	9/10/2013	10/9/2013	Issued	9/10/2013			
<input type="checkbox"/>	1718	10/10/2013	11/9/2013	Issued	9/10/2013			
<input type="checkbox"/>	1719	11/10/2013	12/9/2013	Issued	9/10/2013			

Conversion Void
Void Selected
Replace
Cancel

Online | Version 0.68.269.16956 | 10028 SKIPUAT001 - TEST CLINIC001 TAB | 100%

EBT Benefit Balance



Sixty-eight [Change Password](#) [Sign Out](#) [Help](#)

[WIC](#) [Family Information](#) [My Family Appointments](#) [Nutrition Education](#) **[EBT Benefit Balance](#)** [WIC Locations](#)

[En Español](#)

Balance as of 09/09/2013

First Date to Spend - Last Date to Spend: 09/09/2013 - 10/08/2013

Food	Quantity	UOM
Similac Advance Powder 12.9 oz.	3	Can
Fruit and Vegetables - Cash Value Benefit	\$10.00	\$\$\$
Low Fat Milk	4.75	GALLON
Cheese in 16 oz Packages	1	POUND
Peanut Butter 16-18 oz	1	CONTNR
Dry or Can Beans/Peas 16 oz (1 Bag = 4 Cans)	1	CONTNR
Bread 12,16,24 oz / Rice 14,16 oz / Tortilla 16 oz	16	OUNCE
Eggs - in Dozen Cartons	1	DOZEN
Breakfast Cereal - hot and cold 10 oz or Larger	36	OUNCE
11.5 oz Conc/12.0 oz Frozen or 46/48 oz Juice	3	CONTNR

First Date to Spend - Last Date to Spend: 10/09/2013 - 11/08/2013

Food	Quantity	UOM
Similac Advance Powder 12.9 oz.	3	Can
Fruit and Vegetables - Cash Value Benefit	\$10.00	\$\$\$
Low Fat Milk	4.75	GALLON
Cheese in 16 oz Packages	1	POUND
Peanut Butter 16-18 oz	1	CONTNR
Dry or Can Beans/Peas 16 oz (1 Bag = 4 Cans)	1	CONTNR
Bread 12,16,24 oz / Rice 14,16 oz / Tortilla 16 oz	16	OUNCE
Eggs - in Dozen Cartons	1	DOZEN
Breakfast Cereal - hot and cold 10 oz or Larger	36	OUNCE
11.5 oz Conc/12.0 oz Frozen or 46/48 oz Juice	3	CONTNR

First Date to Spend - Last Date to Spend: 11/09/2013 - 12/08/2013

Food	Quantity	UOM
Similac Advance Powder 12.9 oz.	3	Can
Fruit and Vegetables - Cash Value Benefit	\$10.00	\$\$\$
Low Fat Milk	4.75	GALLON
Cheese in 16 oz Packages	1	POUND
Peanut Butter 16-18 oz	1	CONTNR
Dry or Can Beans/Peas 16 oz (1 Bag = 4 Cans)	1	CONTNR

Vendor Web Portal

http://covtesces-web14/UAT/CrossroadsWeb/VendorPortal/Vendor/VendorManager


Vendor Management

State Department Vendor Management System

Welcome, BUILD 68
BUILD-68
Vendor ID: VB9067

Home Vendor Application Price Survey Vendor Training My Account Manage Account Users

Vendor Management

 **BUILD-68**
5678 LONGWOOD DRIVE
SUFFOLK, Virginia, 23432

Application Status	Authorized
Vendor ID	VB9067
Contract Period	9/9/2013 To 9/30/2014
Peer Group	1-4 REGISTERS - RURAL

Vendor Actions

- Vendor Application
- Price Survey
- Vendor Training
- My Account
- Manage Account Users
- Change Password

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Next Steps

- Pilot Start dates adjusting from Summer 2013 to Winter 2013/2014
- Why did we postpone?
 - Continue to work together to finish 5000+ User Acceptance Testing (UAT) scenarios
 - UAT flushed out several Change Requests required prior to Pilot
 - Setup and retesting of paper food instruments more time consuming than EBT
 - Four States, USDA and Vendors came to a **joint** decision to continue UAT until all major items are ready for Pilot