## BI and WIC

Nors

## Data Warehouse Project Overview

* Reason for the Data Warehouse project
* EBT introduces to WIC a wealth of valuable information
* Thousands of individual food products, multiple NTEs for each
* Possibilities to improve program administration and integrity
* Fraud analysis
* Cost controls and containment
* Food package and nutrition management
* Outcome analysis
* Vendor metrics and analysis
* Information in a usable format (knowledge) can be expensive
* 90 WIC agencies with essentially the same information needs
* Build-it-once philosophy


## Data Warehouse Project Overview

## * Goals for project

* Empower WIC agencies with self-service access to knowledge
* Base set of data
* Tool sets to turn data into knowledge
* Create a universally usable solution
* Not dependent on EBT or MIS solution
* Transferable to all WIC agencies
* Built on common technology base
* Non-proprietary technology


## Data Warehouse Project Overview

## * Goals for project

* Sharing of solutions across agencies
* Analytic built by one state could be used by another
* Allow analysis and reporting across multiple WIC agencies
* Uniformity in data archiving
* Extensible in scope
* Tools and methods to readily:
* Incorporate non-EBT WIC data
* Incorporate data from other programs


## Data Warehouse Project Overview

## * Approach to project

* Project is as much about standards as technology
* Data governance is key
* standard meaning, format, and usage of data elements
* Universal Interface - provides consistency in eWIC data
* Any universal interface-compliant eWIC system can "plug in" to the data warehouse
* Readily supports loading of data for analysis


## Business Intelligence Cubes

Milk Cheese Juice

NTE Price $\quad \$ 3.50 \quad \$ 4.00 \quad \$ 3.25$
Sold Price $\quad \$ 2.59 \quad \$ 3.50 \$ 3.00$

## Example: NTE By Time

| Row Labels | NTE Count | Amount |
| :--- | ---: | ---: |
| 2012 | 58,932 | $\$ 11,485.17$ |
| 2012 Q3 | 1,168 | $\$ 320.67$ |
| Aug 2012 | - | $\$ 0.00$ |
| Sep 2012 | 1,168 | $\$ 320.67$ |
| 2012 Q4 | 57,764 | $\$ 11,164.50$ |
| Oct 2012 | 26,728 | $\$ 6,173.67$ |

## PivotTable Fields

```
Show fields: (All) * 名 -
```

        Average Total Exchange Qua...Average Total NTE AmountBenefit Redemption Detail C...Benefit Redemption Transac...Discount Amount
    $\checkmark$ NTE CountPaid AmountRequested AmountRequested QuantityTotal Exchange Quantity
$\checkmark$ Total NTE Amount

## Example：Drilldown

| Row Labels | NTE Count | Amount |
| :--- | ---: | ---: |
| 2012 | 58,932 | $\$ 11,485.17$ |
| 2012 Q3 | 1,168 | $\$ 320.67$ |
| Aug 2012 | - | $\$ 0.00$ |
| Sep 2012 | 1,168 | $\$ 320.67$ |
| 2012 Q4 | 57,764 | $\$ 11,164.50$ |
| Oct 2012 | 26,728 | $\$ 6,173.67$ |
| Oct 1，2012 | 1,130 | $\$ 244.03$ |
| Oct 2，2012 | 1,052 | $\$ 204.24$ |
| Oct 3，2012 | 1,023 | $\$ 224.77$ |
| Oct 4，2012 | 808 | $\$ 162.80$ |

4 目 Date
$\checkmark$ Date Drilldown
$\triangleright \square$ Fiscal Date Drilldown
- 屃 More Fields
4 目 Date Quarter
- $\square$ Fiscal Quarter Drilldown
- $\square$ Quarter Drilldown
$\triangleright$ More Fields
4 国 Household

## PivotTable Fields

```
Show fields: (All) * 访 -
```

```
Show fields: (All) * 访 -
```


## Example：NTE By Vendor

|  |  |
| :--- | ---: |
| Row Labels | NTE Count |
| Class I－Central | 775 |
| Class I Eastern | 557 |
| Class I－Western | 15 |
| Class II－Central | 1,102 |
| Class II－Eastern | 903 |
| Class II－Western | 408 |
| Class III－Central | 3,502 |
| Class III－Eastern | 4,831 |
| Class III－Western | 1,973 |
| Class IV－Central | 23,768 |
| Class IV－Eastern | 9,088 |

## Total NTE

Amount

$$
\$ 314.92
$$

$\$ 290.05$
\＄0．66
$\$ 790.88$
$\$ 615.42$
\＄153．85
\＄831．01
\＄1，186．47
$\$ 255.67$
\＄3，679．05
\＄1，359．00

## PivotTable Fields

```
Show fields:
```



```
\triangleright \square Time Drilldown
```

$\triangleright$ 屃More Fields
4 目 Vendor
$\checkmark$ Vendor Drilldown
－ 足 More Fields
4 国 Vendor Peer Group Vendor Peer Group
$\square$ Vendor Peer Group Desc
$\square$ Vendor Peer Group Id
－ $\square-2$

## Example: NTE By Food

| Row Labels | NTE Count | Total NTE Amount |
| :--- | ---: | ---: |
| 05 - Cereal (Adult) | 3,650 | 1349.39 |
| 06 - Legumes | 9,071 | 365.21 |
| 08 - Fish | 60 | 31.88 |
| 09 - Infant Cereal | 765 | 196.97 |
| 12 - Infant Fruits and Vegetables | 3,740 | 762.87 |
| 13 - Infant Meats | 58 | 16.6 |
| 16 - Breads/Whole Grains | 2,565 | 452.95 |
| 21 - Infant Formula (IF) | 681 | 2008.93 |
| 51 - Milk Whole | 5,086 | 860.36 |
| 001 - Whole Milk - generic | 5,059 | 856.63 |
| 003 - Lact-red and/or Lact-Fr | 27 | 3.73 |
| 52 - Milk Low fat | 1,417 | 3028.32 |
| 53 - Juice 48 | 2,406 | 206.99 |
| 54 - Juice 64 | 32 | 1079.72 |
| - Unknown | 58,932 | 2.56 |
| Grand Total | 11485.17 |  |

## Example: Enrollment with Multiple Drilldowns

| Row Labels |  | d | Fully Formula |
| :--- | ---: | ---: | ---: |
| County A | 456 | 44 | 150 |
| County B | 284 | 18 | 117 |
| County C | 919 | 36 | 331 |
| County D | 435 | 37 | 129 |
| County E | 699 | 49 | 339 |
| County F | 408 | 34 | 166 |
| County G | 177 | 10 | 65 |
| County H | 341 | 13 | 110 |
| County I | 349 | 17 | 105 |
| County J | 762 | 70 | 365 |
| County K | 534 | 42 | 180 |
| County L | 2,398 | 243 | 832 |
| County M | 2,398 | 243 | 832 |
| Health Dept 100 | 1,091 | 71 | 424 |
| Health Dept 200 | 1,305 | 172 | 408 |
| Health Dept 300 | 2 |  |  |


| Children | Infants |  | Infants Total | Women |  |  | Women <br> Total | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Breastfe d | Fully Formula |  | Breastfeed ng | Post Partum | Pregnant |  |  |
| 456 | 44 | 150 | 194 | 44 | 76 | 90 | 210 | 860 |
| 284 | 18 | 117 | 135 | 17 | 45 | 57 | 119 | 538 |
| 919 | 36 | 331 | 367 | 25 | 129 | 229 | 383 | 1,669 |
| 435 | 37 | 129 | 166 | 31 | 51 | 79 | 161 | 762 |
| 699 | 49 | 339 | 388 | 29 | 93 | 210 | 332 | 1,419 |
| 408 | 34 | 166 | 200 | 31 | 60 | 113 | 204 | 812 |
| 177 | 10 | 65 | 75 | 6 | 22 | 35 | 63 | 315 |
| 341 | 13 | 110 | 123 | 8 | 43 | 99 | 150 | 614 |
| 349 | 17 | 105 | 122 | 16 | 54 | 74 | 144 | 615 |
| 762 | 70 | 365 | 435 | 55 | 139 | 177 | 371 | 1,568 |
| 534 | 42 | 180 | 222 | 36 | 71 | 128 | 235 | 991 |
| 2,398 | 243 | 832 | 1,075 | 239 | 360 | 437 | 1,036 | 4,509 |
| 2,398 | 243 | 832 | 1,075 | 239 | 360 | 437 | 1,036 | 4,509 |
| 1,091 | 71 | 424 | 495 | 77 | 201 | 262 | 540 | 2,126 |
| 1,305 | 172 | 408 | 580 | 162 | 159 | 175 | 496 | 2,381 |
| 2 |  |  |  |  |  |  |  | 2 |

## Example: High Risk

Row Labels
Class I-Central
Class I-Eastern
Class I - Western
First Honest Grocery
Second Honest Grocery
Last Honest Grocery
Class II - Central
Class II - Eastern
Class II - Western
Class III - Central
Class III - Eastern
Class III - Western
Class IV - Central
Class IV - Eastern
Class IV - Western
P
Grand Total

Abnormal
Milk Full

Purchase Redempti Vendor Total Count

| 183 | 4 | $\$ 190,650.23$ | $\$ 38,113.74$ | 9 | 13,722 |
| :---: | :---: | ---: | ---: | ---: | ---: |
| 26 | 1 | $\$ 139,335.11$ | $\$ 15,086.75$ | 45 | 5,788 |
| - | - | $\$ 2,940.54$ | $\$ 204.94$ | - | 435 |
| - | - | $\$ 603.12$ | $\$ 11.37$ | - | 103 |
| - | - | $\$ 1,698.25$ | $\$ 9.58$ | - | 251 |
| - | - | $\$ 639.17$ | $\$ 183.99$ | - | 81 |
| 119 | 4 | $\$ 409,950.06$ | $\$ 76,477.17$ | 49 | 14,468 |
| 53 | - | $\$ 281,883.04$ | $\$ 28,010.47$ | 18 | 12,918 |
| 16 | - | $\$ 170,077.86$ | $\$ 13,952.47$ | 79 | 10,463 |
| 72 | - | $\$ 851,672.93$ | $\$ 79,870.70$ | 250 | 62,039 |
| 118 | - | $\$ 1,267,444.83$ | $\$ 87,672.68$ | 366 | 100,530 |
| 92 | - | $\$ 1,162,987.22$ | $\$ 52,672.08$ | 199 | 84,231 |
| 491 | 19 | $\$ 5,504,507.42$ | $\$ 838,543.38$ | 629 | 809,162 |
| 151 | 1 | $\$ 1,856,441.43$ | $\$ 438,081.29$ | 299 | 198,883 |
| 219 | 4 | $\$ 2,730,342.26$ | $\$ 209,922.91$ | 452 | 340,126 |
| - | - | $\$ 73,808.65$ | $\$ 11,977.08$ | - | 130 |
| 1,540 | 33 | $\$ 14,642,041.58$ | $\$ 1,890,585.66$ | 2,395 | $1,652,895$ |

## So...

* Recipe:
* A dash of technology
* One pound of understanding of the data
* One ton of data
* And you get...


