

EBT Program Monitoring Data West Virginia

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Session Objectives

- **Description of West Virginia eWIC project background**
- **Explanation of data monitoring at the participant level**
- **Explanation of data monitoring at the local WIC agency level**
- **Explanation of data monitoring at the state office level**
- **Explanation of reports available in eWIC**

- **Piloted eWIC March 2013**
- **Rolled out statewide June – October 2013**
- **Separated eWIC from Crossroads rollout due to delay in Crossroads**
- **Piloted Crossroads January 2014**
- **Rolled out statewide May – October 2014**

- **UPCs do not allow purchasing mistakes**
- **Participants have five methods to check their benefit balance**
 - **Call the Interactive Voice Response (IVR) system**
 - **Review balance on last shopping receipt**
 - **Use Crossroads participant portal**
 - **Install EBT shopper phone application on the participant's cell phone**
 - **Perform balance inquiry at the Point of Sale (POS) device**

Data Monitoring at the Local Agency Level

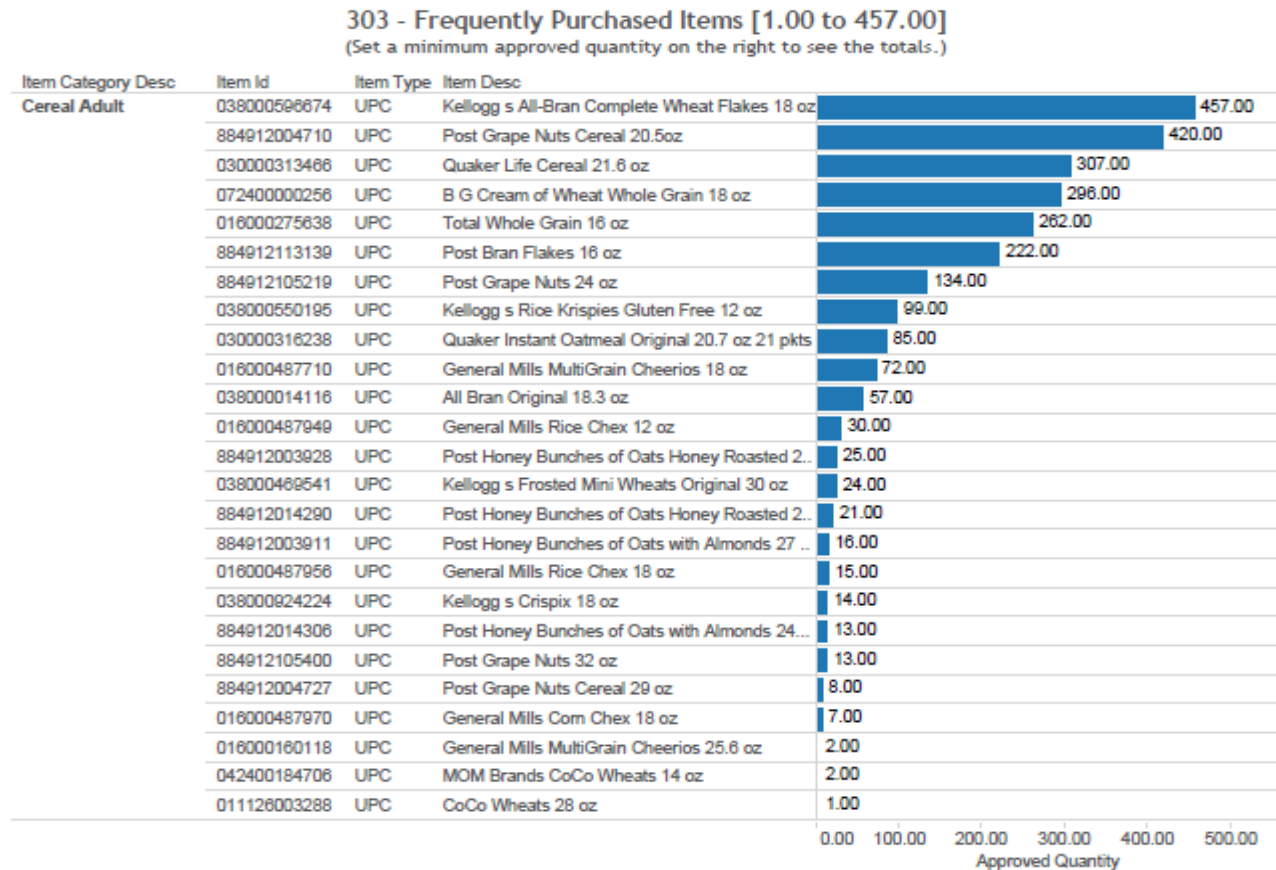
- **Print benefit balance out of the eWIC system to discuss with the participant the items on their eWIC account**
- **Review real time benefit balance and purchases via Crossroads and eWIC system**
- **Counsel clients about what benefits they are not using**

- **Price surveys are only required for new vendors**
- **NTE (Not to Exceed)**
 - **Calculated by actual redemptions at the UPC level using standard deviation or percentage above the mean**
 - **Adjustments are automatic at time of purchase**
- **Rebate**
 - **Calculated by actual number of cans purchased**
- **Vendor audits**
 - **Ability to see actual purchases and review against stock and invoices**
- **New formula contract**
 - **Review redemption data from eWIC provider to determine impact to participants**

- **New food lists**
 - **Review redemption patterns of food items to help determine if any items should be removed**
 - **Review impact of item being removed**
 - **Discontinued items**
 - **Changes in federal regulations – 2% milk**
 - **Review actual redemptions of new food items**
- **Recalls**
 - **Review actual redemptions of that item to notify clients**

Reports

- Assisted in determining if any items should be removed from food list and redemption of new food items



Redemptions-WV Data Last Refreshed: 8/26/2015 1:42:02 PM

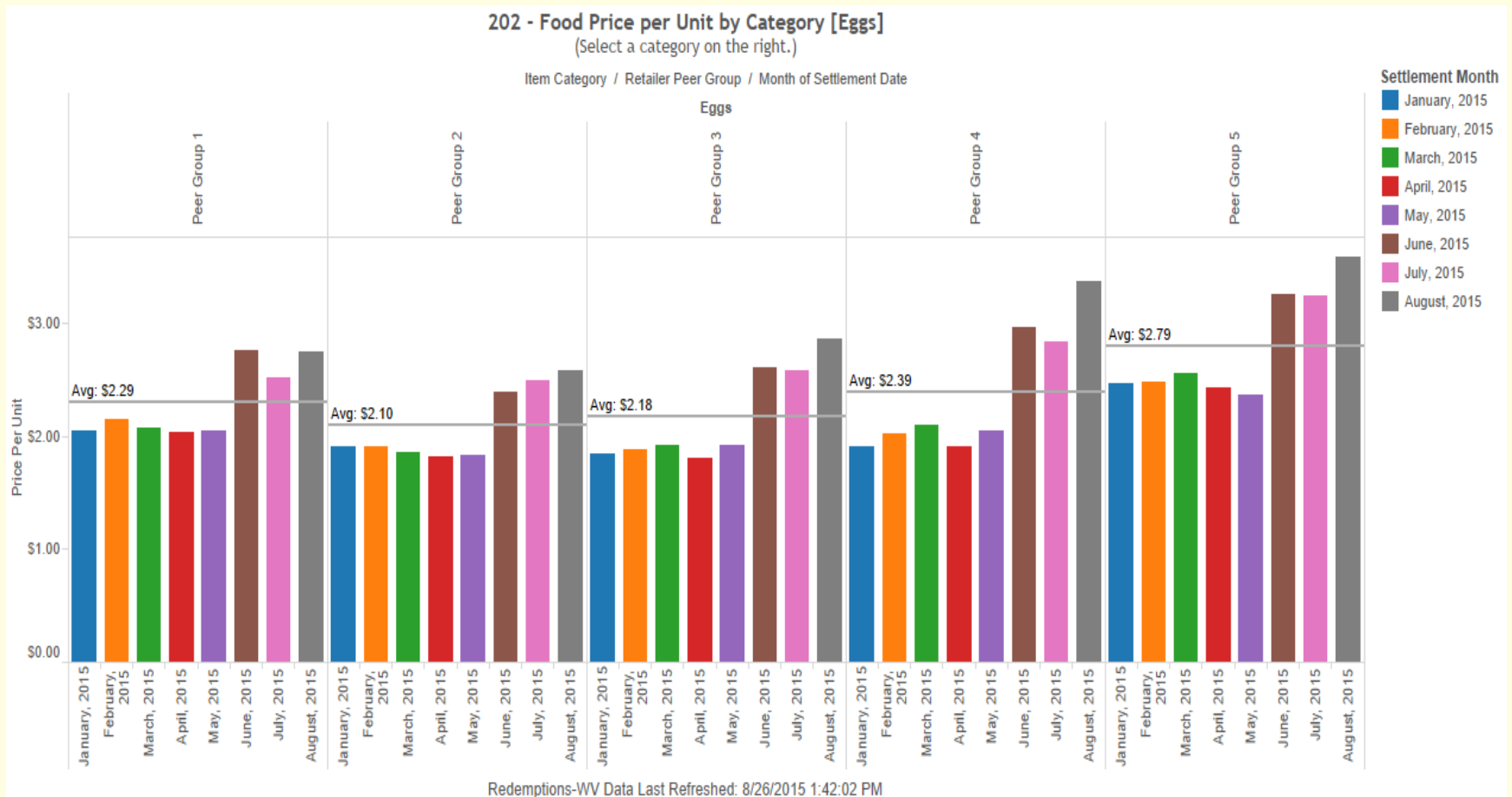
Reports (cont.)

Research households under utilizing benefits

Households Under Utilizing Benefits				
Household Id	Benefit Quantity	Settlement Amount	Total Exchange Quantity	Utilization %
F0130000572	84.00	\$24.48	8.40	10.00%
F0140000249	80.00	\$8.00	8.00	10.00%
F0550000956	160.00	\$16.00	16.00	10.00%
F05500004350	80.00	\$8.00	8.00	10.00%
F05600006857	80.00	\$8.00	8.00	10.00%
F05600002315	355.50	\$34.98	35.53	9.99%
F05600003288	320.50	\$30.22	32.00	9.98%
F05600006845	138.50	\$19.99	13.82	9.98%
F01700002030	84.25	\$13.26	8.40	9.97%
F06100006760	73.50	\$9.31	7.32	9.96%
F05600005834	137.50	\$27.31	13.67	9.94%
F05000000547	236.25	\$22.85	23.48	9.94%
F00700002919	363.25	\$20.24	36.00	9.91%
F01700003319	106.00	\$11.99	10.50	9.91%
F0080000383	158.00	\$41.53	15.65	9.91%
F01800001264	167.00	\$39.49	16.54	9.90%
F00300001166	83.25	\$16.91	8.24	9.90%
F03300003232	84.25	\$22.32	8.32	9.88%
F04000000891	80.00	\$9.97	7.90	9.88%
F02500000011	167.50	\$44.11	16.54	9.87%
F01800000838	84.25	\$14.57	8.30	9.85%
F03700000610	84.25	\$20.85	8.30	9.85%
F03800000547	83.25	\$14.28	8.20	9.85%
F03300003257	51.50	\$7.11	5.07	9.84%
F04100000178	84.25	\$14.17	8.29	9.84%

Reports (cont.)

Review price trends across vendor peer groups



Reports (cont.)

Review utilization percentages for categories

111 - Benefit Disposition by Benefit Month [July, 2015]
(Select a benefit year and month on the right. The default is "last month".)

Benefit Category Code	Benefit Category	Benefit Subcategory Code	Benefit Subcategory Desc	Benefit Quantity	Total Exchange Quantity	Expunge Quantity	Utilization %	Settlement Amount
02	Cheese	000	Cheese-All Authorized	27,218.00	21,119.00	6,099.00	77.59%	\$113,846.29
03	Eggs	000	Eggs-All Authorized	32,088.00	24,565.00	7,523.00	76.56%	\$64,768.52
05	Cereal Adult	000	Adult Cereal-All Authorized	1,083,864.80	653,991.30	429,873.50	60.34%	\$143,185.75
06	Legumes	000	Legumes-All Authorized	29,600.00	15,245.75	14,354.25	51.51%	\$38,967.70
		002	Dry/Can Beans/Peas 1 Bag 4 cans	6,913.00	1,937.50	4,975.50	28.03%	\$4,671.98
08	Fish	000	Fish-All Authorized	34,379.00	18,790.00	15,589.00	54.66%	\$4,321.90
09	Infant Cereal	000	Infant Cereal 8 oz Containers-All Authorized	129,464.00	68,048.00	61,416.00	52.56%	\$19,420.28
12	Infant Fruits and Ve	000	Infant Fruit Vegetables in 4 oz Containers	745,480.00	489,908.00	255,572.00	65.72%	\$78,542.93
		003	Infant Fruit/Vegetables oz in 4 oz Containers	128.00		128.00		
13	Infant Meats	000	Infant Meats in 2.5 oz Containers	32,012.00	12,322.50	19,689.50	38.49%	\$4,947.46
16	Breads/Whole Grains	000	Whole Grains-All Authorized	743,160.00	374,463.84	368,696.16	50.39%	\$69,781.20
19	Fruit Vegetables Cas	000	Fruit and Vegetables - Cash Value Benefit	267,768.43	199,899.35	67,869.08	74.65%	\$197,228.80
21	Infant Formula IF	010	Enfamil ProSobee Pwd 12.9 oz.	5,835.00	5,438.00	397.00	93.20%	\$98,892.51
		011	Enfamil ProSobee Conc 13oz	507.00	445.00	62.00	87.77%	\$2,246.84
		012	Enfamil ProSobee RTF 32 oz	301.00	204.00	97.00	67.77%	\$1,442.34
		034	Similac Sens Fuss Gas Pwd 12 oz	22,123.00	21,083.00	1,040.00	95.30%	\$345,839.75
		036	Similac Sens Fuss Gas RTF 1Qt 32 oz.	5,713.00	5,521.00	192.00	96.64%	\$39,892.54
		071	Similac Sensitive Spit Up RTF 1 Qt 32 oz.	677.00	618.00	59.00	91.29%	\$4,403.52
		082	Similac Advance OptiGRO Pwd 12.4 oz	30,253.00	28,492.00	1,761.00	94.18%	\$466,871.86
		083	Similac Advance OptiGRO Concentrate 13 oz.	1,031.00	857.00	174.00	83.12%	\$4,467.25
		084	Similac Advance OptiGRO RTF 32 oz.	2,528.00	2,305.00	223.00	91.18%	\$16,680.89
		085	Similac Sens Spit Up Pwd 12 oz.	3,742.00	3,552.00	190.00	94.92%	\$59,990.17

Contact

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