NM WIC Disaster Plan-Tier II COVID-19





Questions to Ask Over the Phone		
(Prior to collecting the EBT Card/ID from the Participant)		
Endorser		
(Who are they speaking to? Who is there for the appointment?)		
Inquire if they are experiencing symptoms of respiratory infection		
(i.e. cough, sore throat, fever). If the applicant/participant		
indicates 'yes', staff will ask to reschedule or assign a proxy to		
come to the appt. If 'no', staff will ask the applicant/participant to		
have their EBT card and ID ready		
Vehicle Information		
(What kind of car are they in? Color?)		
Family Size		
(For Certifications or Recertifications ONLY)		
Monthly Gross Income Amount		
(For Certifications or Recertifications ONLY)		
Adjunct Eligibility (Medicaid/SNAP etc. Enrollment Number)		
(For Certifications or Recertifications ONLY)		
PIN # of the WIC EBT Card		
(What is the PIN for the existing WIC card? If a new card will be given,		
ask what PIN they would like to assign.)		
Address (Physical and Mailing)	+	
(Please check it is correct for all, but new files it will need to be		
entered)		
Phone		
(Please check it is correct for all, but new files it will need to be		
entered)		
Food Package and Customizations		
(Ask what type of formula and/or milk and what substitutions they		
would like)		
Counseling		
(Ask if they have any questions or concerns)		
Certification Questions - Child	.1	
Race/Ethnicity		
(For NEW Certifications ONLY)		
Food Package and Customizations		
(Ask what type of milk and what substitutions they would like)		
Counseling		
(Ask if they have any questions or concerns)		
Certification Questions - Pregnant		
Race/Ethnicity		
(For NEW Certifications ONLY)		
Food Package and Customizations	+	
(Ask what type of milk and what substitutions they would like)		
Counseling		
(Ask if they have any questions or concerns)		
Voter Registration	+	
(Ask if they would like to Register to Vote)		
Gravida	+	
(How many pregnancies?)		
Participant Prior Pregnancies	+	
(Ask about info related to <u>prior</u> pregnancies, i.e. DOB, Outcome (live		
birth, miscarriage, etc.) Weeks Gestation, Birth Weight)		



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Checklist for Screening Applicants/Participants



Due Date (EDD)		
(Ask for current due date)		
Pregnancy Category		
(Ask for current pregnancy category i.e. multiples)		
Certification Questions - Postpartum		
Race/Ethnicity		
(For NEW Certifications ONLY)		
Food Package and Customizations		
(Ask what type of milk and what substitutions they would like)		
Counseling		
(Ask if they have any questions or concerns)		
Voter Registration		
(Ask if they would like to Register to Vote)		
Gravida		
(How many pregnancies?)		
Participant Prior Pregnancies		
(Ask about info related to <u>prior</u> pregnancies, i.e. DOB, Outcome (live		
birth, miscarriage, etc.) Weeks Gestation, Birth Weight)		
Actual Delivery Date		
(Ask for actual delivery date)		
Certification Questions – Breastfeeding (Nursing)		
Race/Ethnicity		
(For NEW Certifications ONLY)		
Food Package and Customizations		
(Ask what type of milk and what substitutions they would like)		
Counseling		
(Ask if they have any questions or concerns)		
Voter Registration		
(Ask if they would like to Register to Vote)		
Gravida		
(How many pregnancies?)		
Participant Prior Pregnancies		
(Ask about info related to <u>prior</u> pregnancies, i.e. DOB, Outcome (live		
birth, miscarriage, etc.) Weeks Gestation, Birth Weight)		
Actual Delivery Date		
(Ask for actual delivery date)		
Breastfeeding Category		
(Determine if FBF, PBF, SBF)		
Certification Questions – Infants		
Race/Ethnicity		
(For NEW Certifications ONLY)		
Infant Breastfeeding Frequency		
(Determine if Formula, FBF, PBF, SBF) Infant Ever Breastfed Breast Milk and Follow Up Questions		
(Answer as needed if BF) Food Package and Customizations		
(Ask what type of formula if appropriate, and if CVB is desired for		
infants over 9 months)		
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Counseling (Ask if they have any questions or concerns)		
(Ask if they have any questions or concerns)	wired fields in NMSOL	
These questions will help complete required fields in NMSOL.		

