



*Ready, Set, Go!  
You have Received Your  
Approvals and are  
Empowered to Implement  
EBT, Now What*

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# Plans for eWIC in Oklahoma

- *eWIC Implementation Process began in February 2012 with our Kickoff Joint Application Design (JAD) Meetings*
- *Online technology*
- *Scheduled to begin pilot in March of 2014*
- *Plan to be statewide by November 2014*



# Plans for eWIC in Oklahoma

- Snapshot of Oklahoma
  - 122 clinics in 76 counties
  - 495 vendors
  - 88,371 participants-July 2013

# Plans for eWIC in Oklahoma

- *MIS System-PHOCIS*
  - *System developed by the state*
  - *Incorporates other programs*
  - *Revision of current WIC modules*
  - *Addition of new WIC modules*



# Lessons Learned During Implementation

- *Changed from WIC EBT to eWIC*



# Lessons Learned During Implementation

- *Be ready for change*
  - *Project managers for the state*
  - *Project managers and other staff for our processor*
  - *Consultants for our Quality Assurance contractor*

# Lessons Learned During Implementation

- *Be ready for change*
  - *IT project managers for the state*
  - *IT business analysts for the state*
  - *IT was consolidated for all state agencies*
  - *Data center moved during the year*



# Lessons Learned During Implementation

- Important to have input from all groups
  - Identify key players in transition
    - Clinic staff



# Lessons Learned During Implementation

- Important to have input from all groups
  - Identify key players in transition
    - Participants
    - Vendors
    - State agency WIC staff
    - State agency non-WIC staff
    - FNS staff

# Lessons Learned During Implementation

- Important to have input from all groups
  - Committees
    - eWIC Team Committee
    - eWIC Policy Committee
    - eWIC Marketing Committee
    - eWIC Training Committee
- Sharepoint Site for documents

# Lessons Learned During Implementation

- *Be aware that procedures/wording may change*
  - *PHOCIS Development*
  - *Policies*
  - *Handouts for staff and participants*
  - *Cardholder website*
  - *Customer Service Line*

# Lessons Learned During Implementation

- *Helpful to have contacts in other states or agencies that have fully implemented EBT*

# Contact Information

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