# Reinforcing WIC's Impact: Community, Policy and Systems Changes in Loudoun County, Virginia

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### **NWA Leadership Conference**

February 27<sup>th</sup>, 2017 Washington, DC



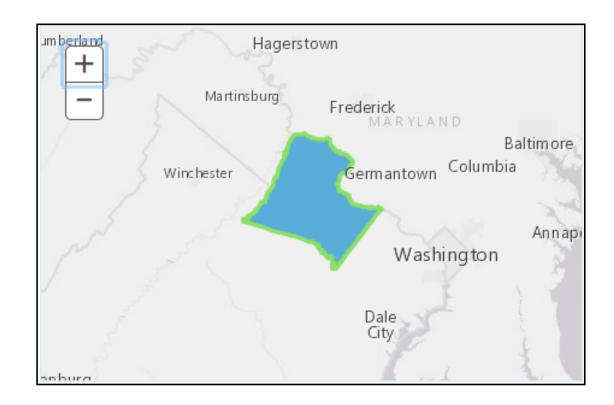
# Loudoun County, Virginia



- Population: 379,575
  - more than doubled since 2000

Median household income ~\$118,000

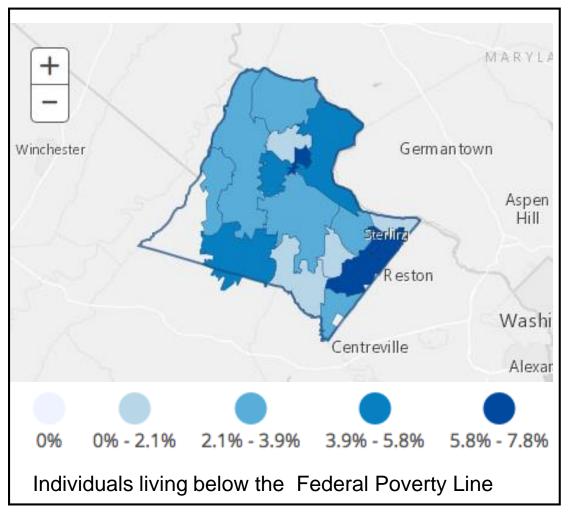
 #1 Health Outcomes in Virginia



## Loudoun County, Virginia



- 20% born outside the United States
- Increasingly diverse
  - 17% Asian
  - 14% Hispanic
    - ~40% increase in a decade
  - 7% Black
- 4% living below federal poverty line
  - 12% Hispanic / Latinos
- 9 % uninsured
  - 5% of children
- 50% children at FQHC are overweight or obese



## **Loudoun County WIC**



- 2 clinics
- ~2500 caseload
- Staffing
- WIC Coordinator
- Breastfeeding Coordinator
- 2 Nutritionists
- 2 Nutritionist Associates
- Nutritionist Assistant
- 2 Breastfeeding Peer Counselors

## **Loudoun County Health Department**



- Virginia Department of Health
- Public Health Accreditation Board
- Divisions:

**Community Health** 

Patient Care Services:

**WIC** 

Family planning

**Immunizations** 

Communicable diseases

Dental

Obesity and Chronic Disease Prevention

**Environmental Health** 

# LCHD Obesity and Chronic Disease Prevention: Community Prevention



Understanding and impacting how the community affects the ability of the individual and family to prevent chronic disease and achieve optimal health

- Policy, Systems and Environmental Change approach
- Foster and sustain a culture of health

# Community Partnerships for Healthy Mothers and Children (CPHMC)



Funding: CDC's Division of Community Health

→ NWA + ACOG → 32 WIC agencies

Goal: Build and strengthen community infrastructure to implement population-based strategies to improve communities' health.

- a. Access to healthy food environments
- b. Access to community health management services, like WIC.
- c. Build and enhance community partnerships, perform community needs assessment





### Leadership Team

**Project Coordinator** 

Physician Advisor

WIC participant

George Mason University Department of Nutrition

Loudoun Pediatric Obesity Coalition

Students – Masters practicum students from GMU and other partnering institutions

## **Loudoun Pediatric Obesity Coalition**



- Founded 2013
- More than 55 members from over 30 organizations including:
   Loudoun County Health Department, Northern Virginia Family Services, George Mason
   University, Loudoun Hunger Relief, Connect Northern Virginia, Loudoun County Public
   Schools (School Nutrition, School Health), Safe Routes to School, Head Start, Girls on the
   Run, Loudoun Vegg, Loudoun County Home Grown Market Cooperative, HealthWorks
   (FQHC), InTotal Health ...
- Meets monthly average attendance ~20 organizations.
- Working coalition facilitating strong community multi-sector collaboration.

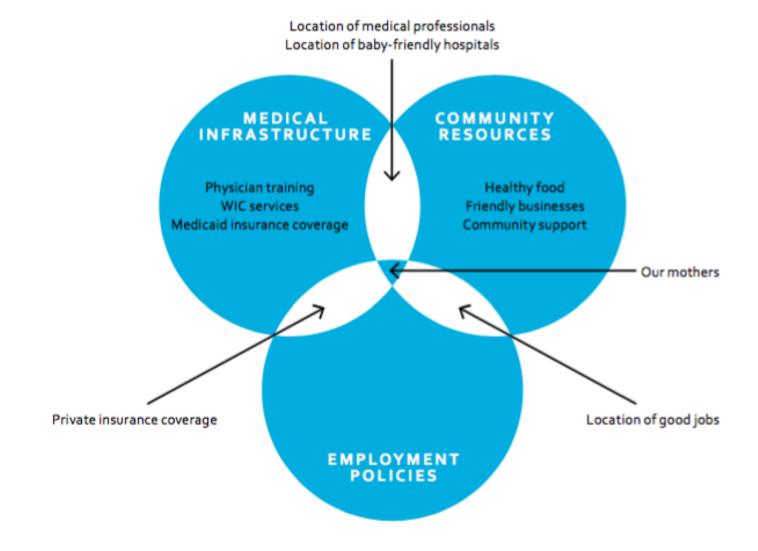
# LCHD Obesity and Chronic Disease Prevention: Community Prevention



- Access to nutritional food and fresh produce
- Breastfeeding promotion
- Water consumption

### **Breastfeeding Disparities: First Food System**





# **Employment Policies**: Introducing Lactation Support Programs to the Business Community



# Loudoun County Business Case for Breastfeeding Toolkit

 Based on the US Health and Human Services Business Case for Breastfeeding Toolkit

### Presented to stakeholders:

- Chamber of Commerce events
- Society for Human Resource Management events
- Individual meetings with interested local businesses and government agencies



### Lactation Support Programs: Small Investment Yields Big Return

What is a Lactation Support Program (LSP)

It's a program for your employees that can exist within your current Human Resources/Wellness Program that provides new mothers with support for their breastfeeding goals. This includes:

- Privacy to Express Milk: If women do not work in a private office, a small, private space
  (as small as 4 x 5") can be set up for a lactation room. Many companies also provide a
  hospital-grade electric breast pump that makes pumping quicker and more efficient.
  Employees should never be asked to express milk or breastfeed in a restroom.
- Flexible Breaks: Milk expression sessions usually take around 15 minutes, plus time to
  get to and from the lactation room, and are needed about every 3-4 hours.
  Breastfeeding employees typically need no more than an hour per work day to express
  milk, which can easily be divided between usual paid breaks and the meal period.
- Education: Employees value information they receive during their pregnancy about continuing to breastfeed upon returning to work. Pamphlets, resources, lunchtime prenatal classes, and access to a lactation consultant can help employees feel more prepared.
- 4. Support: Supportive policies and practices that enable women to successfully return to work and breastfeed send a message to all employees that breastfeeding is valued. Support is a temporary need for each breastfeeding employee once babies begin eating solid foods at 6 months, milk expression requirements gradually diminish.

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# **Employment Policies:** Loudoun County Government as Case Study



### Comprehensive Lactation Support program – first in VA

- Lactation Support Policy, effective July 1, 2016
- Educational materials include insurance benefits
- Two permanent breastfeeding rooms



### Loudoun County Government Administrative Policies and Procedures

Title: Lactation Support Program	Effective Date: 7/1/2016	
Number: HR-42	Date Last Reviewed/Revised: N/A	
	Date of Next Review: 7/1/2018	

PURPOSE: The purpose of this administrative policy is to establish formal procedures for administering the County's lactation support program.

### I. BACKGROUND

The Patient Protection and Affordable Care Act ("Affordable Care Act") amended section 7 of the Fair Labor Standards Act ("FLSA") in 2010, to include protection for breastfeeding employees. The amendment requires that employers provide breastfeeding employees with "reasonable break time" and a place, other than a bathroom, that is shielded from view and free from intrusion by co-workers and the public, which may be used by an employee to express breastmilk during the workday, up until the child's first birthday.

#### II. POLICY STATEMENT

Loudoun County provides a supportive environment to enable breastfeeding employees to express their milk during work hours. This includes a County-wide lactation support program administered by the Department of Human Resources through the Wellness Program, which provides new mothers with support for their breastfeeding goals.

### III. COVERED EMPLOYEES

All employees who are nursing a child under age one (1) and who choose to continue providing breast milk for their infants after returning to work.

#### IV. LACTATION SUPPORT

Covered employees will be accommodated for up to one year after the birth of the child to express milk while at work.

1

# **Employment Policies:** Loudoun County Government as Case Study



# Comprehensive Lactation Support program

- Lactation Support Policy, effective July 1, 2016
- Educational materials include insurance benefits
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### Loudoun County is pleased to announce a designated lactating room for employees.

The Nursing Moms Lounge is located at the Government Center on the 4<sup>th</sup> floor.

#### Lounge Amenities:

- A small refrigerator reserved for the specific storage of breastmilk
- · Quite, comfortable seating
- A private space that mothers may reserve for expressing milk

#### Reserving the Lounge:

- Obtain access to the shared Outlook calendar by contacting the HR Receptionist at extension 0213.
- To reserve the lounge, access the shared Outlook calendar at: ROOM-GOVC-NURSING MOMS LOUNGE 4TH FL.
- To access the lounge, please request an access key card from our HR's front counter.

### **Outside the Government Center:**

Other locations at Loudoun County facilities for nursing moms include one at the Department of Parks, Recreation & Community Services' Administrative Offices.

If you need lactation accommodation, please work with your supervisor and the Employee Relations Team in the Department of Human Resources to determine how best to accommodate your needs while still accomplishing your job duties. If your office location is outside the government center, and it is not convenient to use the nursing room at the Govt. Center, please contact your HR Liaison to locate a private room that may be used to express milk.

### Encouraging Quotes About Breastfeeding

"A newborn baby has only three demands. They are warmth in the arms of its mother, food from her breasts, and security in the knowledge of her presence."

Breastfeeding satisfies all three. Grantly Dick-Read, British OB

"The more the child feels attached to the mother, the more secure the child is in the acceptance of him/her & the rest of the world. The more love the child gets, the more he/she is capable of giving. Attachment is as central to the developing child as eating and breathing."

Robert Shaw, M.D.

### Did You Know?

- Babies who are breastfed are generally healthier and achieve optimal growth and development compared to those who are fed formula milk.
- Breastmilk protects against illness because it contains antibodies that transfer the mother's immunity or resistance to disease to the child.
   No other milks contain these antibodies.
- Animal milk and infant formula go bad if left at room temperature (around 20-25 degrees Celsius) for more than two hours. Breastmilk can be stored for up to eight hours at room temperature without going bad. Of course, it is better to safely store all types of milk in a clean, covered container, preferably in a refriegator.





### Lactation Support Program

Expecting a Baby?

Returning to work after the birth of your child?



# Employment Policies: Loudoun County Government as case study



# Comprehensive Lactation Support program

- Lactation Support Policy, effective July 1, 2016
- Educational materials include insurance benefits
- Two permanent breastfeeding rooms

A hospital-grade electric breast pump purchased by the county's insurance provider



# Community Resources: Engaging Multi-Sector Stakeholders



# Loudoun County Chamber of Commerce

- Health and Wellness Committee.
- Incorporated comprehensive breastfeeding measures into the annual healthy business challenge



2017 Healthy Business Challenge Resource Guid January 12, 2017 – March 31, 2017

Congratulations! By signing up for the 2017 Healthy Business Challenge, you've taken the first steps toward creating a healthier workplace!

But, creating a culture of wellness is no easy feat! The Healthy Business Challenge was designed to not only give Loudoun County businesses the opportunity to be recognized for their wellness efforts, but to provide new ideas for healthy change and guidance to those looking for some inspiration. This resource guide will help you to complete the Healthy Business Challenge Scorecard to your best ability.

The scorecard contains questions targeting best practices for a healthier workplace. We encourage you to use the scorecard questions to generate new ideas and implement them in your workplace along the way! The Challenge will be open from January 12th — March 31th. Once registered, you will be able to save your data and update your scorecard throughout the challenge in hopes of increasing your score. Like the blatt and score such as the blatt and score such as the property and the property of the property

5. Does your company provide training to employees on the Virginia Public Breastfeeding Law § 2.2-1147.1? (hyperlink to Attachment A) (1 point)

- o Yes
- o No

6. Does your company have a Lactation Support Program (hyperlink to Attachment B) for employees that includes the following:

- Lactation Support Policy (2 points) (refer to pages 4-6, 11-13 in the LCHD Breastfeeding Friendly Workplace Toolkit)
- Adequate space to express milk (1 point) (refer to page 4 in the LCHD Breastfeeding Friendly Workplace Toolkit)
- Educational materials and resources for employees (1 point) (refer to pages 16-21 in the LCHD Breastfeeding Friendly Workplace Toolkit)

## Community Resources: Engaging Multi-Sector Stakeholders

- Loudoun Breastfeeding Coalition
  - Breastfeeding Resource Guide
- Live Healthy Loudoun Campaign
  - Community Resource Guide



#### GENERAL RESOURCES/REFERRALS

Dial 2-1-1 211 virginia.org 24 hours a day / 7 days a week

2-1-1 Virginia is a free service that can help you find the local resources you need. Dial 2-1-1 from anywhere in VA.

Department of Family Services 703-777-0353 Loudoun gov

102 Heritage Way NE, Ste. 103, Leesburg, 20176 Hours: Mon - Fri 8:30 am - 5:00 pm Provides nutritional, financial, housing, and child-care assistance to low-income families. Programs for elderly residents, adoption services, family counseling. Employment and training services, including the

Loudoun Cares 703-669-4636 lo

Hours: Mon - Fri 9 am - 5 pm Health and human services referral helpline

Connect Northern Virginia Community portal for resources in Loudoun and Fairfax.

### MEDICAL SAFETY NET

Loudoun County Health Department 703-7/7-0236 | Ibudoun.gov/neath 102 Heritage Way NE, Ste. 100/101, Leesburg 20176 Hours by appointment only. Provides adult and childhood immunizations, dental

services, STI and HIV screening. Loudoun County Health Department Ashburn Clinic 703-771-5823 | lou

45201 Research Place, Ste. 120, Ashburn, 20147 Walk-in hours Tues 1 - 4:30 pm Tuberculosis screening and treatment only. Call for more information.

HealthWorks for Northern Virginia neatnworks for Northern Virginia 703-443-2000 | hwnova.org 163 Fort Evans Rd. NE, Leesburg, 20176 Hours by appointment only Primary care services for children and adults including school and sports physicals and immunizations, dental nutritional & mental health counseling. All patients

accepted regardless of financial/insurance standing; enrollment coordinators on site will assist with sliding scale eligibility. Call for appointment & select option #4. Loudoun Free Clinic

703-779-5416 | loudounfreeclinic.org 224-A Cornwall St. NW, Leesburg, 20176 Hours by appointment only Acute, primary and chronic care services for uninsured residents of Loudoun ages 18 - 64 with income eligibility

Crisis Intervention Team Assessment Center Criss Intervention feath Assessment Center 703-777-5100 appointments, 703-777-5100 appointments, 703-777-0320 emergencies | loudoun.gov 102 Heritage Way NE, Leesburg, 20176 Hours: 7 am - 11 pm Mental health assistance, including emergency assistance for those experiencing severe emotional crises.

Loudoun County Department of Mental Health, Substance Abuse and Developmental Services (MHSADS) Services (MHSA 703-771-5155 | lo

102 Heritage Way NE, Ste. 302, Leesburg, 20176 21641 Ridgetop Circle, #105, Sterling, 20166

### FAMILY SERVICES

Loudoun County Health Department 703-777-0236 | loudoun.gov 102 Heritage Way NE, 1st floor, Leesburg, 20176

Family planning services, including physical examinations, pap smears, pregnancy testing. Also coordinates free prenatal and postnatal care for pregnant women who meet income eligibility requirements

### INMED Partnerships for Children

703-729-4951 ir Provides one-on-one support and guidance to families in need through in-home visits.

Emotional and practical support, healthy parenting and child development, perinatal support.

Inova Loudoun Hospital Family Education 703-858-6360| thebirthinginn.org/edasslist.cfm 44045 Riverside Pkwy, Leesburg, VA 20176 Prenatal, childbirth, reonatal CPR and breastfeeding education classes. Call or register online.

Loudoun Abused Women's Shelter (LAWS) 703-771-3973 | Icsjorg 105 East Market Street. Leesburg 20176 Bilingual nurturing parent program. Parenting classes for

Birthright of Loudoun County 703-777-7272| birthright.org/loudouncountyva 823 S. King St., Suite 1 Leesburg 20175 Pregnancy testing, maternity, infant clothes & support.

Mosaic Virginia 703-729-1123| mosaic-virginia.org 19415 Deerfield Ave., #109, Lansdowne, 20176 Free pregnancy tests, counseling and community referrals

#### INSURANCE ENROLLMENT ASSISTANCE

Inova's Partnership for Healthier Kids Connects eligible children with healthcare/insurance Assistance with Medicaid, FAMIS and other healthcare Call for an appointment

HealthWorks for Northern Virginia 703-443-2000 hwnova.org 163 Fort Evans Rd. NE, Leesburg, 20176 ACA Coordinator on site to assist with insurance applications during open enrollment.

### HOMELESS SERVICES

Loudoun Emergency Homeless Shelter 571-258-3033 voachesapkeake.orh/lehs 19520 Meadowview Court Leesburg, 20175
Emergency shelter for singles and families for up to 30 days based on eligibility. Not a walk-in facility. Call to begin screening process.

Good Shepherd Alliance 703-724-1555 I goodshephe Provides immediate emergency shelter for families, women, and children and thrift store vouchers for those

Call and press 2 for emergency shelter.

Loudoun Abused Women's Shelter (LAWS) 703-777-6552 (Hotline) | Icsj.org Emergency shelter for victims of domestic violence or sexual assault in a confidential single-family home.

#### YOUTH SERVICES

Mobile Hope Loudoun

703-771-1400 | mobilehopeloudoun.org Mobile bus and on-site services provides food, personal care items, clothing, school supplies, housing, medical referrals, life counseling & emotional support for homeless, at-risk and precariously housed youth 24 years and younger. Call for bus locations and office hours.

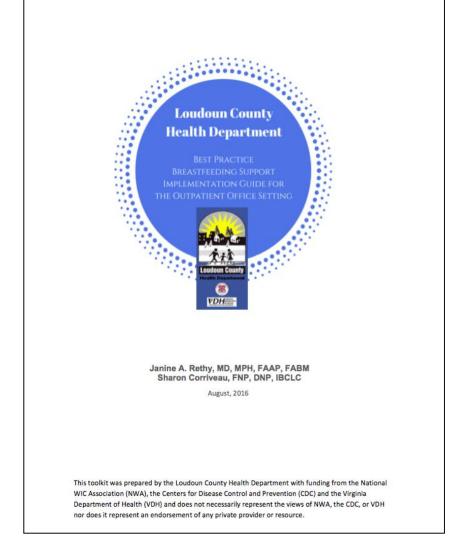
Loudoun County Youth Shelter 703-771-5300 | nafimidatlantic.org Children can walk-in but Dept. of Family Services will be contacted. Must have referral from court or DFS.

800-552-7096 (hotline) | Ifconline.org Emergency care and respite to children up to 17 with a Loudoun family. Mentoring for children 5-17

## Medical Infrastructure: Training

LIVE healthy

- Baseline study of health care provider knowledge, attitudes and practices, 2014
- "Loudoun County Best Practice Breastfeeding Support Implementation Guide for the Outpatient Office Setting"
- Certified Lactation Counselor Training



### Medical Infrastructure: WIC Assessment



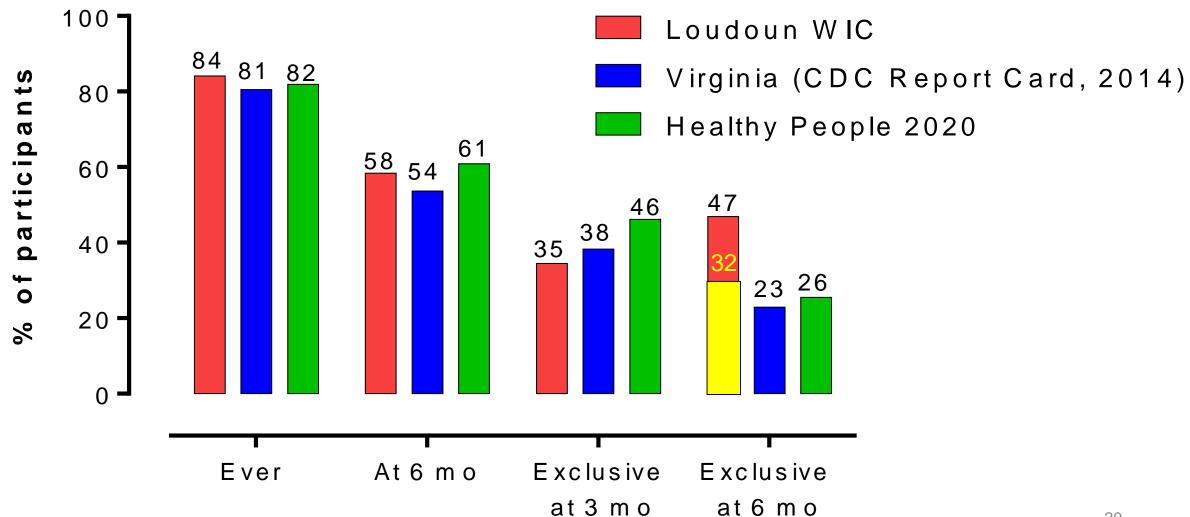
### **Overall Aim:**

To understand needs of the community to develop and target effective education and improvement of community resources and programs for the most vulnerable subgroups.

- 1. Access and Utilization of Community Resources
- 2. Nutrition and Physical Activity
- 3. Breastfeeding and Vitamin D

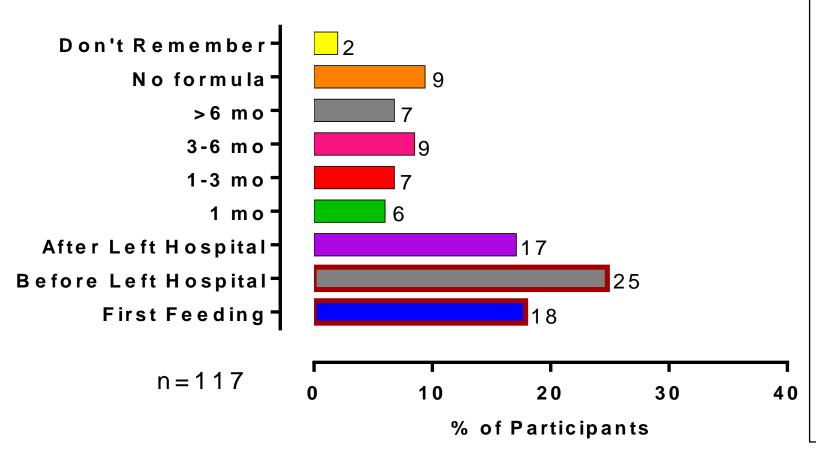






### Introduction of Formula





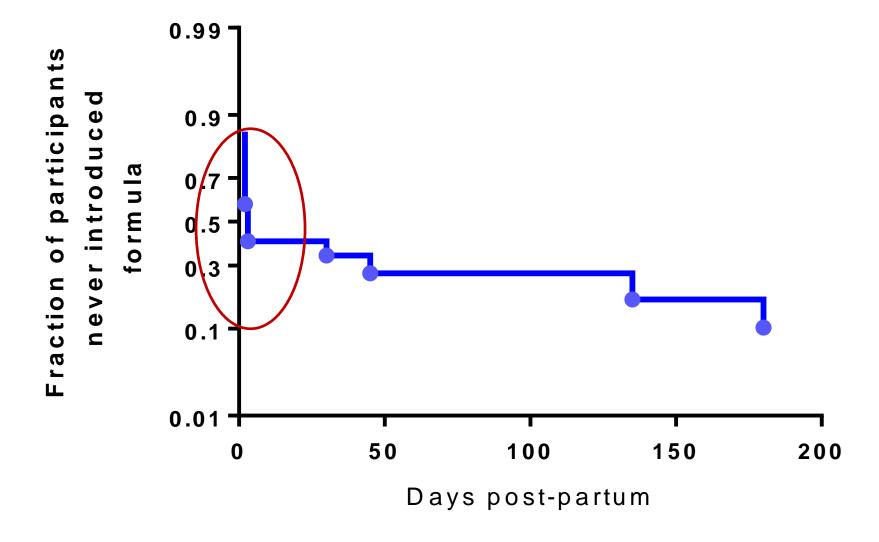
91% gave some formula

 60% gave formula within the first few days

- 43% gave formula before leaving the hospital
  - 18% at the first feeding







# Infant Vitamin D Supplementation: Practices



27% infants received a vitamin D supplement

- 26% of mixed feeding infants received vitamin D
- 42% of exclusively breastfed infants received vitamin D
- 14% of exclusively breastfed infants received vitamin D daily

## **Certified Lactation Counselor Training**









### Vitamin D Supplementation

The American Academy of Pediatrics recommends that a supplement of 400 IU/day of vitamin D should begin within the first few days of life and that children should continue receiving vitamin D throughout childhood.

Vitamin D helps children develop strong bones, teeth, and muscle. Vitamin D deficiencies can lead to weak bones and serious bone diseases, including rickets. Vitamin D may also play a role in the prevention of other diseases.

Although the sun is a source of vitamin D, infants should avoid direct sun exposure due to risk of sunburn and of skin cancer.



### Vitamin D Supplements for Infants

- · Must contain 400 IU per dose.
- Should be labeled with words "Baby" or "Infant" to insure proper dosing.
- · Available in two preparations:



Contains 400 IU per drop.

Place 1 drop onto nipple or directly into baby's mouth. Repeat once a day.



Contains 400 IU per 1 mL.

Place 1 mL into medicinal dropper and gently squeeze inside baby's cheek. Repeat once a day.

### **Breastfeeding Infants**

All breastfed babies should be supplemented with 400 IU/day of vitamin D. Breastfeeding is the recommended method of infant feeding. It provides necessary nutrients and immune factors to your baby. Breast milk does not have enough vitamin D for your baby.

### **Partial and Non-Breastfeeding Infants**

Infants consuming less than 1 liter (about 32 ounces) of infant formula per day should receive 400 IU/day of

### All Women and Children 1 year and older

It is recommended that women and children over the age of 1 consume 600 IU/day of vitamin D. Fatty fish and fish oils are the best natural sources of vitamin D, but smaller amounts are found in liver, cheese, egg yolks, and milk that is fortified with vitamin D. Please discuss with your health care provider if you and your child are obtaining adequate levels of vitamin D and if a supplement is needed.

### References:

National Institutes of Health: Office of Dietary Supplements. (2016). Vitamin D Fact Sheet for Health Professionals. https://ods.od.nih.gov/factsheets/VitaminD-HealthProfessional/

Wagner et. al. (2008). Prevention of Rickets and Vitamin D Deficiency in Infants, Children, and Adolescents. Pediatrics. 122(5).http://pediatrics.aappublications.org/content/122/5/1142.short

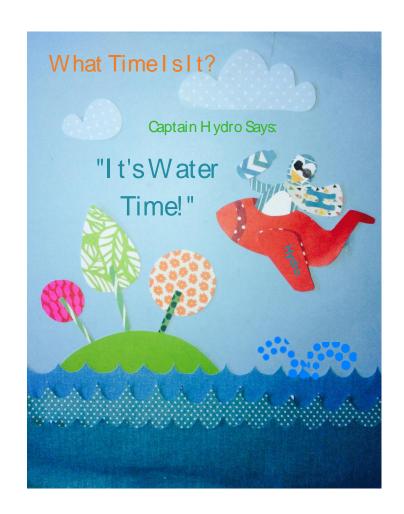
This handout was prepared by the Loudoun County Health Department with funding from the National WIC Association (NWA) and the Centers for Disease Control and Prevention (CDC).





# "It's Water Time" - Head Start Program





### **PSE** changes to affect a culture of health:

Policy: Juice changed to water, curriculum adapted

System: Water bottles integrated into daily schedules

**Environmental:** Classroom environment





# Thank you! Questions?

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