

# WIC Client Connect

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# OVERVIEW

- Decision to initiate WIC Client Connect
- Public vs. Private aspects of WIC Client Connect
- Considerations when designing

# WHY HAVE WIC CLIENT CONNECT?

- Outreach to potentially eligible citizens
- Increase client involvement in WIC
  - Provide pathway to collect up to date information from clients
  - Allow clients limited access to their information
  - Ability to request appointments for WIC clients
- Decrease workload on clinic staff
  - Data entry from clients



# COMPONENTS OF WIC CLIENT CONNECT

- Public Portion
  - What is WIC?
  - Am I eligible for WIC?
  - WIC Clinics in my area
  - WIC Vendors in my area
  - WIC Resources Link
  - Help
- Private Portion
  - Creating an account for an existing WIC Family
    - I am a WIC Client without a Client Connect website account
  - Create an account for a potentially WIC eligible Family
  - I already have a Client Connect web account to Login

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[Am I Eligible for Michigan WIC?](#)

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## Michigan WIC Client Connect Site

### Welcome to Michigan WIC Client Connect!

The Special Supplemental Nutrition Program for Women, Infants and Children (WIC) has helped Michigan families since 1974.

#### WIC Provides:

- Healthy foods
- Nutrition education
- Breastfeeding information and help
- Referrals



#### Michigan WIC clients can set up an account to perform tasks such as:

- Ask for an appointment
- Find out when your next appointment is
- Find out your benefit balance



#### Use this Client Connect site to

- Learn about WIC
- See if you are eligible for WIC
- Find WIC clinics and grocery stores

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**Michigan WIC Client Connect**

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[Application Home](#)

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**WIC Clinics in my area**

**Family Address Information**

Family Name:

**Physical Street Address**

Street 1 :

Street 2 :

City :

State :

\* Zip :  -  Ext

Select a clinic (miles show how far from you)

- 1 Mile
- 5 Miles
- 10 Miles
- 25 Miles
- 50 Miles
- Show All

**Search**

**Nearest Clinics**

Clinic Name	Distance Miles	Address
Ingham County HD	2.50	5303 South Cedar Street, P.O. Box 30161, Lansing, MI,
WIC Information Mall	2.50	5303 S. Cedar Street, Lansing, MI, 48911
West Genesee Black Child & Family Institut...	2.90	835 West Genesee, Lansing, MI, 48915
MSU	4.70	77 Middlevale, Bld 1434 Apt C, East Lansing, MI, 48823
DeWitt WIC Clinic	8.80	DeWitt Christian Church, 2931 Herbison Road, Dewitt, MI,
Haslett	10.20	New Hope Church, 1340 Haslett Road, Haslett, MI, 48841
Eaton County Health Department	15.30	1033 Health Care Drive, Charlotte, MI, 48813
Shaftsbury WIC Office	16.40	Woodhull Township Hall, 7315 West Beard Road, Shaftsbury, MI, 48879
St. Johns WIC Clinic	19.90	1307 Townsend Road, Saint Johns, MI, 48879
Webberville	20.40	Webberville Methodist Church, 4215 E. Park Road, Webberville, MI, 48892

**Print**

**Map**

\* Indicates a required field

**Close**

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- Michigan.gov
- What is WIC?
- Am I Eligible for Michigan WIC?
- I am a WIC Client without a Client Connect website account - Sign up
- I already have a Client Connect website account - Log in
- WIC Clinics in my area
- WIC Grocery Stores in my area
- WIC Resources
- Help

https://wiccptest.state.mi.us/webforms/Miscellaneous/googlemapviewer.aspx - Windows Internet Explorer

Map Satellite

ansing, MI

MI, 48823

Dewitt, MI, 488-

oad, Shafts

oad, well

Close

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# Nearest Clinics

Page 1 of 1

for 3125 Ingham St. Lansing MI 48911

Generated Date: 08/11/2015

Clinic Name	Distance	Address	Phone number
Ingham County HD	2.50	5303 South Cedar Street, P.O. Box 30161, Lansing, MI, 48909	517-887-4326
WIC Information Mall	2.50	5303 S. Cedar Street, Lansing, MI, 48911	517-887-4326
West Genesee Black Child & Family Institute- Closed	2.90	835 West Genesee, Lansing, MI, 48915	517-482-7290
MSU	4.70	77 Middlevale, Bld 1434 Apt C, East Lansing, MI, 48823	517-887-4461
DeWitt WIC Clinic	8.80	DeWitt Christian Church, 2931 Herbison Road, Dewitt, MI, 48820	989-224-2195
Haslett	10.20	New Hope Church, 1340 Haslett Road, Haslett, MI, 48840	517-887-4461
Eaton County Health Department	15.30	1033 Health Care Drive, Charlotte, MI, 48813	517-541-2630
Shaftsbury WIC Office	16.40	Woodhull Township Hall, 7315 West Beard Road, Shaftsbury, MI, 48882	517-675-4920
St. Johns WIC Clinic	19.90	1307 Townsend Road, Saint Johns, MI, 48879	989-224-2195
Webberville	20.10	Webberville Methodist Church, 4215 E.	517-887-4461





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[I already have a Client Connect web account to Login](#)

[WIC Clinics in my area](#)

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## WIC Grocery Stores in my area

### Family Address Information

Family Name:

### Physical Street Address

Street 1 :

Street 2 :

City :

State :

\* Zip :  -  Ext

Include Stores within

- 1 Mile
- 5 Miles
- 10 Miles
- 25 Miles
- 50 Miles

[Search](#)

### Nearest Stores

Store Name	Distance Miles	Address
Sam's W Party Store	2.90	S Waverly, Lansing, MI, 48917
Jolly Market	3.30	Willow, Suite 2, , ,
Target #001	3.50	West Saginaw Highway, Lansing, MI, 48917
Vallarta Super Market	3.70	WILLOW, Lansing, MI, 48906
Amelia's Country Store	4.50	DELL, Lansing, MI, 48911
MEIJER #25	8.40	W GRAND RIVER, Okemos, MI, 48864

[Print](#)

[Map](#)

[Store Process](#)

\* Indicates a required field

[Close](#)



Michigan.gov

- What is WIC?
- Am I Eligible for Michigan WIC?
- I am a WIC Client without a Client Connect website account - Sign In
- I already have a Client Connect web account - Login
- WIC Clinics in my area
- WIC Grocery Stores in my area
- WIC Resources
- Help

https://wiccptest.state.mi.us/webforms/Miscellaneous/googlemapviewer.aspx - Windows Internet Explorer

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# CREATING AN ACCOUNT FOR AN EXISTING WIC FAMILY

- Process for creating an account for an existing WIC Family
  - What can be updated in WCC
  - View current certifications
  - View future appointments
  - View current benefits
  - Requesting an Appointment

[What is WIC?](#)

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### Create Account

\* Self/Parent/Guardian Birthdate :   
(MM/DD/YYYY)

\* WIC Family # :

\* EBT Card # :

\* User ID

\* Password :

\* Confirm Password :

\* Email Address

\* Challenge question 1 :

\* Challenge question 2 :

\* Challenge question 3 :

\* Spam Block: [\(What's this?\)](#) Add Three plus Four and type the answer here :

\* Answer :

\* Answer :

\* Answer :

Your password must include **ALL** of the following

\*At least 8 characters (not more than 20 characters)

\*At least:

--One number

--One capital letter (Upper Case Letter)

[Create Account](#)

[Close](#)

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**Active Record**

Test, Mom  
Family ID: 9531302

**My Account**

[Change Password](#)

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[WIC Clinics in my area](#)

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**WIC Family Home Page**

**Certifications**

	Client Name	Birth Date	Category	Certification Start Date	Certification End Date
	C1 GoLive	10/15/2013	C1	12/8/2014	12/7/2015
	IFF Adj	2/2/2013	C2	9/11/2014	9/10/2015
	C1 Adj	2/2/2012	C3	9/11/2014	9/10/2015
	Mom Adj	6/5/1980	PG	9/11/2014	3/16/2015

**Previous Appointments**

	Client Name	Categ..	Appointment Type	Date & Time of Appointment	Clinic	Attendance
	Adj, IFF	C2	CEVAL	6/15/2015 8:00:00...	Test Clinic 1	<input type="checkbox"/>
	GoLive, C1	C1	EDU	12/10/2014 7:00:00...	Test Clinic 2	<input type="checkbox"/>
	GoLive, C1	C1	CERT	12/8/2014 7:00:00...	Test Clinic 2	<input checked="" type="checkbox"/>
	Adj, C1	C2	RECERT	9/11/2014 7:00:00...	Test Clinic 1	<input checked="" type="checkbox"/>
	Adj, IFF	C1	RECERT	9/11/2014 7:00:00...	Test Clinic 1	<input checked="" type="checkbox"/>

**Future Appointments**

	Client Name	Category	Appointment Type	Date & Time of Appointment	Clinic
No Records Exist in Data Source					

[What you will need](#)

[Request an appointment](#)

**Active Record**

Test, Mom  
Family ID: 9531302

**My Account**

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**Family Information**

**Person Applying for WIC**

Person:  First Name  Last Name  MI

Birth Date:  (mm/dd/yyyy) \* Email Address

**Proxy Details**

Decline Proxy:

\* Proxy 1:  First Name  Last Name  MI

\* Proxy 2:  First Name  Last Name  MI

**Street Address**

\* Street 1:  Street 2:

\* Zip:

Same As Street Address

**Mailing Address**

\* Street 1:  Street 2:

\* Zip:

Referred from:

Family Size:

Disability Accommodations:

Would you like to register to vote or change your voter registration address?

[voter registration](#)

**Phone Information**

No Phone

Area Code	Phone	Comment	Prefer	No Calls	Phone Type	Text Messages
(555)	555-5555		<input checked="" type="checkbox"/>	<input type="checkbox"/>	Cell Phone	<input checked="" type="checkbox"/>
(123)	456-7890		<input type="checkbox"/>	<input type="checkbox"/>	Work Phone	<input type="checkbox"/>



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**Active Record**

Doe, Jane  
Family ID: 9635437

**My Account**

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**My Benefits Balance**

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**Benefits Balance**

Start Date		End Date					
7/22/2015		8/21/2015					
Food Item	Size	Issued	Redeemed	Expir...	Voided	Remaining	
Skim, 1/2% or 1% Milk	GAL	7	0	0	0	7	
Skim, 1/2%, 1% or Buttermilk	HGL	3	0	0	0	3	
CHEESE (\$8.00 MAX PER LB.)	LB	2	0	0	0	2	
EGGS	DOZ	2	0	0	0	2	
JUICE 48 OZ OR 11.5-12 OZ CONC	CAN	3	0	0	0	3	
CEREAL	OZ	72	0	0	0	72	
16-18ozPnutBtr,lb Dry,15-16ozCnBean	JAR	3	0	0	0	3	
WHOLE GRAINS	LB	3	0	0	0	3	
FRUITS AND VEGETABLES	\$\$\$	18	0	0	0	18	
64 OZ JUICE	BTL	2	0	0	0	2	
8/22/2015		9/21/2015					
Food Item	Size	Issued	Redeemed	Expir...	Voided	Remaining	
Skim, 1/2% or 1% Milk	GAL	7	0	0	0	7	
Skim, 1/2%, 1% or Buttermilk	HGL	1	0	0	0	1	
CHEESE (\$8.00 MAX PER LB.)	LB	2	0	0	0	2	

**Close**

**Active Record**

Doe, Jane

Family ID: 9635437

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## Print Forms

### Select Documents To Be Printed

	Document
<input type="checkbox"/>	Shopping List
<input type="checkbox"/>	NE Plan
<input type="checkbox"/>	Verification of Certification
<input type="checkbox"/>	Referral Notification
<input type="checkbox"/>	Client Agreement
<input type="checkbox"/>	WIC Grocery stores
<input type="checkbox"/>	Client Growth Chart
<input type="checkbox"/>	Prenatal Chart

[Preview](#)

[Close](#)

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# Michigan WIC Program

## MI-WIC Shopping List

As of: July 27, 2015 11:10 AM

Clinic#: 9701

Authorized Person Name: Jane Doe

Family ID#: 9635437

Your WIC foods for July 22, 2015 to August 21, 2015 are:

John ID#: 301389073, Jane ID#: 301389072

7	GAL	SKIM, 1/2% OR 1% MILK
3	HGL	SKIM, 1/2%, 1% OR BUTTERMILK
2	LB	CHEESE (\$8.00 MAX PER LB.)
2	DOZ	EGGS
3	CAN	JUICE 48 OZ OR 11.5-12 OZ CONC
72	OZ	CEREAL
3	JAR	16-18OZPNUTBTR, LB DRY, 15-16OZCNBEAN
3	LB	WHOLE GRAINS
18	\$\$\$	FRUITS AND VEGETABLES
2	BTL	64 OZ JUICE

You can anticipate receiving the following WIC foods for August 22, 2015 to September 21, 2015.

However, if the WIC status of a family member changes before the benefits are available, the foods you receive may also change.

John ID#: 301389073, Jane ID#: 301389072

7	GAL	SKIM, 1/2% OR 1% MILK
1	HGL	SKIM, 1/2%, 1% OR BUTTERMILK
2	LB	CHEESE (\$8.00 MAX PER LB.)
2	DOZ	EGGS
3	CAN	JUICE 48 OZ OR 11.5-12 OZ CONC

REQUESTING APPOINTMENT FOR A  
CURRENT WIC CLIENT

**Active Record**

Doe, Jane

Family ID: 9635437

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## WIC Family Home Page

### Certifications

	Client Name	Birth Date	Category	Certification Start Date	Certification End Date
	John Doe	6/6/2013	C2	7/22/2015	7/21/2016
	Jane Doe	5/5/1985	PG	7/22/2015	1/23/2016

### Previous Appointments

	Client Name	Categ..	Appointment Type	Date & Time of Appointment	Clinic	Attendance
	Doe, Jane	PG	WCC	7/22/2015 8:00:00 AM	Test Clinic 1	<input checked="" type="checkbox"/>
	Doe, John	C2	WCC	7/22/2015 8:00:00 AM	Test Clinic 1	<input checked="" type="checkbox"/>

### Future Appointments

	Client Name	Category	Appointment Type	Date & Time of Appointment	Clinic
	Doe, Jane	PG	EDU	8/3/2015 8:00:00 AM	Test Clinic 1 (0 Miles) -- 32...
	Doe, John	C2	EDU	8/3/2015 8:00:00 AM	Test Clinic 1 (0 Miles) -- 32...

[What you will need](#)
[Request an appointment](#)

**Active Record**

Doe, Jane

Family ID: 9635437

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## Appointment Request

\* Requesting appointment for :

\* When would you like to come in for an appointment? Search for an available appointment between these dates.

Start Date

End Date

Morning  Afternoon  Any Time

\* Please select the clinic where you would like the appointment :

Additional Request to WIC Staff :

WIC Staff will Contact you as soon as possible

\* Indicates a required field

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**Active Record**

- Scheduling Tasks
- Guided Script
- Client Care
- Logoff

**Scope**

Local Agency  
  State  
  Clinic

**Local Agency/Clinic Name**

979701 Test Clinic 1



**Search**      **Advanced Search**

Client      ID   
 Authorized Person      Last Name       First Name       Birth Date

Soundex     Certified Only

OR                        

Last Name	First Name	I	Birth Date	AP Last Name	AP First Name	Cat	BVT Date	Cert Start	Cert End	Te
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Message from webpage

You have (1) appointment requests from WIC Client Connect.

Clinic:  ▼

**Go**

Client ID	Auth Person Name	Phone Number	Date Range	Period	Status	Note	Resolved
301058257	Family Testing5.2		1/17/2014 - 1/31/2014	Afternoon	Requested		<input type="checkbox"/>
300903311	Family Testing5.2		1/17/2014 - 1/28/2014	Any Time	Requested		<input type="checkbox"/>
301108481	Family Testing5.2		2/1/2014 - 2/15/2014	Afternoon	Requested		<input type="checkbox"/>
301272583	LP Perrellitest	(517)555-5634	7/31/2014 - 8/15/2014	Any Time	Requested		<input type="checkbox"/>
301223061	LP Perrellitest	(517)555-5634	7/14/2014 - 7/18/2014	Any Time	Requested		<input type="checkbox"/>
301223294	Terri Testriem	(517)335-9562	4/6/2015 - 4/20/2015	Afternoon	Requested	My kids get off the bus at 2...	<input type="checkbox"/>
301389073	Jane Doe	(555)555-5555	8/11/2015 - 8/14/2015	Any Time	Requested		<input type="checkbox"/>



**Make Active** **Save** **Print List** **Cancel**

# CREATING AN ACCOUNT FOR A POTENTIALLY WIC ELIGIBLE FAMILY

- Find out if they appear to be eligible for WIC
- Set up a WIC Client Connect account
- Schedule a certification Appointment
- If clinic allows WCC appointments



**What is WIC?**

**Am I Eligible for Michigan WIC?**

**I am a WIC Client without a Client Connect website account - Sign Up**

**I already have a Client Connect web account to Login**

**WIC Clinics in my area**

**WIC Grocery Stores in my area**

**WIC Resources Links**

**Help**

**Am I eligible for Michigan WIC?**

1. \* Do any of the following describe you or anyone in your household? (Check all that apply)  
Your household is everyone who lives in your home (including children) and shares income and household expenses (bills, food, etc.). Your household may include people who are related to you and people who are not.

- Is Pregnant
- Has had a baby (or been pregnant) within the last 6 months
- Is currently breastfeeding a baby that is less than 12 months old
- Is a baby, child or foster child under the age of 5
- None of the above

2. \* Are you a resident of the State of Michigan?

- Yes
- No

3. \* Are you or anyone in your household currently enrolled in any of the following programs? (Check all that apply)

- Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Children's Medicaid
- Family Independence Program
- Food Distribution Program on Indian Reservations (FDPIR)
- Free or Reduced-Price School Lunch
- Maternity Outpatient Medical Services (MOMS)
- Other State-Provided Health Insurance
- Foster child under the age 5 on one of these programs
- None of these programs apply

\* Indicates a required field

[Am I Eligible](#)

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[Am I Eligible for Michigan WIC?](#)

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### Am I eligible for Michigan WIC – Continued...

4. \* How many people are in your household? (If the potential WIC client is pregnant, add in the number of infants they are expecting)?

5. \* Do you or anyone in your household receive the following?

	Income Types		Amount	Pay Period
	Wages, Tips and Commission (before tax and deductions)	<input style="background-color: #0070C0; color: white; border: none; padding: 2px 5px; border-radius: 3px;" type="button" value="?"/>	\$100.00	Weekly

Click on the Add button to begin documenting your income in the table above.

My household has no income

\* Indicates a required field

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**Active Record**

Doe, Jane

**My Account**[Change Password](#)[WIC Clinics in my area](#)[WIC Grocery Stores in my area](#)[WIC Resources Links](#)[Logout](#)**WIC Family Home Page**

## Future Appointments

Client Name	Category	Appointment Type	Date & Time of Appointment	Clinic
No Records Exist in Data Source				

[What you will need](#)[Schedule an appointment](#)

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# SCHEDULE A CERTIFICATION APPOINTMENT

- A non-WIC person that appears to be eligible per the “Am I Eligible” screening questions, can schedule themselves into a WIC Client Connect (WCC) certification appointment slot at the clinic
- ONLY IF the local agency has decided to allow it

**Active Record**

Doe, Jane

**My Account**[Change Password](#)[WIC Clinics in my area](#)[WIC Grocery Stores in my area](#)[WIC Resources Links](#)[Logout](#)**WIC Family Home Page**

## Future Appointments

Client Name	Category	Appointment Type	Date & Time of Appointment	Clinic
No Records Exist in Data Source				

[What you will need](#)[Schedule an appointment](#)

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Version: 1.1.0.4

Database: miwicp

### Family Information

**Active Record**  
Doe, Jane

**My Account**

**Change Password**

**WIC Clinics in my area**

**WIC Grocery Stores in my area**

**WIC Resources Links**

**Logout**

#### Person Applying for WIC

\* Person :     Birth Date (MM/DD/YYYY)

#### Proxy Details

Decline Proxy :

\* Proxy 1 :

\* Proxy 2 :

#### Street Address

\* Street 1 :

Street 2 :

\* Zip :

Same As Street Address

#### Mailing Address

\* Street 1 :

Street 2 :

\* Zip :

Referred from :

\* Family Size :

Disability Accommodations :

#### Phone Details

No Phone

\* Phone Number :

Phone Type :

Receive Text Messages :

\* Migrant :

\* Primary Language :

Homeless :

\* I am :

Translator Required :

### Participant Information

\* Mother's Name :     Birth Date (MM/DD/YYYY)\*

#### Child Information

* First Name	* Last Name	MI	* Birth Date (MM/DD/YYYY)	* Gender	Foster Status
John	Doe		6/6/2013	Male	<input type="checkbox"/>

\* Indicates a required field

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**Active Record**

Doe, Jane

**My Account**

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## Appointment Schedule

\* When would you like to come in for an appointment?  
Search for an available appointment between these dates.

Start Date  
7/23/2015

End Date  
7/30/2015

Morning  Afternoon  Any Time

Select a clinic (miles show how far from you)

Test Clinic 1 (0 Miles) -- 320 South Walnut Street, WIC Program - 6th Floor South, Lansing, MI, 48913 -- 555-555-5555

**Search**

	Clinic Name	Date	Time	Select
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 8:00 AM	<input type="checkbox"/>
▶	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 10:00 AM	<input checked="" type="checkbox"/>
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 11:00 AM	<input type="checkbox"/>
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 12:00 PM	<input type="checkbox"/>
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 1:00 PM	<input type="checkbox"/>
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 2:00 PM	<input type="checkbox"/>
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 3:00 PM	<input type="checkbox"/>
	Test Clinic 1 (0 Miles) -- 320 South Walnut Stre...	7/23/2015	Thursday July 23 @ 4:00 PM	<input type="checkbox"/>

\* Indicates a required field

**Create Appt**

**Close**

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MI-WIC Management Information Michigan WIC

Active Record

Clinic: 97970

Time Client Portal

08:00 AM WCC

08:15 AM

08:30 AM

08:45 AM

09:00 AM Test Family 9:00 AM

09:15 AM

09:30 AM

09:45 AM

10:00 AM Doe Family 10:00 AM

10:15 AM

10:30 AM

10:45 AM

11:00 AM WCC

11:15 AM

11:30 AM

11:45 AM

12:00 PM

12:15 PM

12:30 PM

12:45 PM

Make Active Monitor

Version: 6.1.0.18

MI-WIC Management Information

File Scheduler Certification Benefits Miscellaneous Reports Help Messages

Wed 7/22/2015

Michigan WIC Program

Page 1 of 1

List of WCC Appointments For Test Clinic 1

Appointment Type: WCC Status: ALL Category: ALL Language: ALL Staff Member: ALL

7/22/2015 to 7/23/2015

Generated Date: 07/22/2015

Clinic Name: Test Clinic 1

	<u>DOB</u>	<u>CAT</u>	<u>TYPE</u>	<u>Lang/Sp Needs</u>	<u>Authorized Person</u>	<u>BVT Date</u>	<u>Food Prescription</u>	<u>Cert End</u>	<u>Phone</u>
<u>Jul-23-2015 09:00 AM</u>									
Test, Tigger	9/23/1990	PG	WCC	Eng	Test, Tigger				
Tiggertest, C One	5/7/2014	C1	WCC	Eng	Test, Tigger				
<u>Jul-23-2015 10:00 AM</u>									
Doe, Jane	5/5/1985	PG	WCC	Eng	Doe, Jane				
Doe, John	6/6/2013	C2	WCC	Eng	Doe, Jane				

for

OK

miwicp

- WCC appointment interfaces into MI-WIC schedule
- MI-WIC will show an alert the day before a WCC appointment has been scheduled
- LA can monitor for WCC appointments by using “Clinic Appointment List” report

**Active Record**

Doe, Jane

**My Account**

[Change Password](#)

[WIC Clinics in my area](#)

[WIC Grocery Stores in my area](#)

[WIC Resources Links](#)

[Logout](#)

## WIC Family Home Page

### Future Appointments

	Client Name	Category	Appointment Type	Date & Time of Appointment	Clinic
	Doe, Jane	PG	WCC	7/23/2015 10:00:00 AM	Test Clinic 1 (0 Miles) -- 32...
	Doe, John	C2	WCC	7/23/2015 10:00:00 AM	Test Clinic 1 (0 Miles) -- 32...

[What you will need](#)

[Schedule an appointment](#)

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**Version: 1.1.0.4**

**Database: miwicp**

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# WIC CLIENT CONNECT BY THE NUMBERS

- 4,341 WIC Client Connect Accounts
  - Approximately 50% of families have linked their WIC accounts and WCC accounts (n=2,162)
- All Local Agencies in Michigan have clients using WCC
- Top 5 Local Agencies by WCC linked accounts

Local Agency	Count
Macomb County HD	261
Oakland County Health Division	235
Kent County HD	165
Wayne County HD	157
Genesee County HD	151

# CONSIDERATIONS WHEN DESIGNING YOUR CLIENT PORTAL

- Local Agency input
- Hosting and website policy considerations
- Balance of needs between clients and Local Agencies
- What functionality can be designated to the Clients
- How will you handle questions from Clients
- What will your marketing and outreach campaign look like

# THANK YOU

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WIC Program

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